

# Citizen Complaint(s)/Concern(s)/Internal Affairs Annual Analysis Report 2016

All citizen concerns and inquiries are fully investigated by the Hudson Police Department in order to identify training issues, and conduct quality control checks on both police employees and department operational procedures.

It is important to note that in each case, proper reporting procedures and an accurate detailed investigation was followed. Events and incidents will always occur in this profession. Although we cannot insure that a complainant will completely agree with the Department's decision, we do guarantee that all complaints will be fully investigated and dealt with, in a professional and fair manner.

It is the Hudson Police Department's responsibility to deal with citizen complaints/concerns in an open, honest and effective manner for the sake of both the officer and the public. As police chief, I am committed to doing just that.

There are four (4) possible dispositions the Hudson Police Department utilizes to complete its investigation. They are as follows:

**Exonerated** This means that the alleged act did occur, but that it was justified legal and proper under the circumstances.

**Not Sustained** This means the investigation failed to either prove or disprove the allegation.

**Sustained** This means the allegation made in the complaint was proven to be true.

**Unfounded** This means the investigation indicated by a preponderance of the evidence, the alleged act did not occur. Basically the allegation is false and not factual.

The following is an analysis for the number of citizen concerns investigated by the Hudson Police Department for the last four years. This report will give a synopsis for all citizen complaints/concerns for 2016.

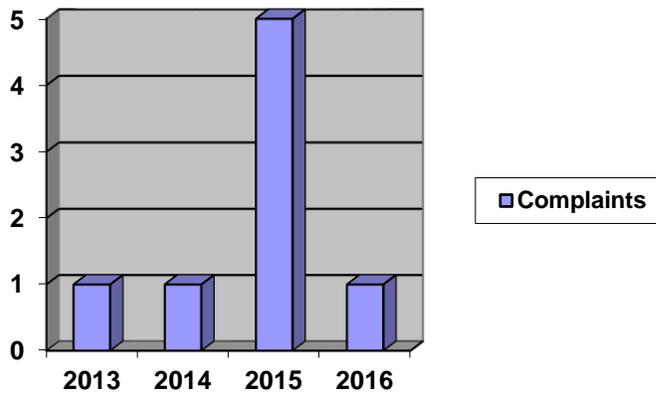
## **Synopsis/Analysis:**

In 2016, the Hudson Police Department responded to 33,606 calls for service and made 1,055 arrests.

We investigated one (1) citizen complaint against a member of the department compared to five (5) for 2015. This calculates to a decrease of eighty percent (80 %) in the number of complaints/concerns filed in 2015. When looking at the total amount of complaints versus the minimum number of documented contacts we had, a complaint was filed against the department less than .003% of the time.

The numbers of citizen complaints/concerns and internals are reflected as follows:

- Administration Division 0
- Animal Control Division 0
- Communications Division 1
- Crossing Guard Division 0
- Detective Division 0
- Legal Division 0
- Patrol Division (Total: 0)
  - A Squad 0
  - B Squad 0
  - C Squad 0
- Records Division 0
- Support Services Division 0



**2016 Complaint Results:**

- Exonerated - N/A
- Not Sustained - N/A
- Sustained - 1
- Unfounded - N/A