



Return Mail Processing Center
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June 7, 2022

Dear [REDACTED]:

Comstar, LLC, ("Comstar") writes to inform you of a recently discovered data security event that has potentially impacted the security of information the Town Of Hudson provided to Comstar on your behalf. We are unable to confirm whether the information was subject to unauthorized access, but because the possibility exists, we are providing this notice. We are writing out of an abundance of caution to provide you with steps you can take to better protect yourself against the possibility of identity theft and fraud, should you feel it appropriate to do so.

What Happened? On or about March 26, 2022, Comstar discovered suspicious activity related to certain servers within its environment. We immediately took steps to secure our network, and launched a thorough investigation, with the assistance of third-party experts, to determine the nature and scope of the incident. Through the investigation, we determined that Comstar was the subject of a cyber-attack that impacted our network. The investigation determined that certain files on our network were subject to unauthorized access. As such, we reviewed the contents of those files to determine what information was contained therein and to whom it related. We are notifying you because your personal information was potentially contained in the impacted files.

What Information was Involved? This additional review confirmed that individuals related to the Town Of Hudson were potentially impacted. The information that may have been impacted by this incident includes your name, date of birth, medical assessment and medication administration, health insurance information, and Social Security number.

What We Are Doing. The security of information in Comstar's care is one of our highest priorities, and we have strict security measures in place to protect information in our care. Upon becoming aware of this incident, we immediately took steps to confirm the security of our systems. While we had policies and procedures in place at the time of incident regarding security of information, we are reviewing those existing policies and procedures to further protect against similar incidents moving forward. We are notifying potentially impacted individuals, including you, so that you may take steps to best protect your information, should you feel it is appropriate to do so. We are also reporting to regulatory officials, as required.

Although we are unable to confirm if your information was impacted, as an added precaution, we are offering you access to 12 months of credit monitoring and identity theft restoration services through Equifax at no cost to you. We encourage you to enroll in these services, as we are not able to act on your behalf to enroll you. Please review the instructions contained in the attached *Steps You Can Take to Help Protect Your Information* for additional information on these services.

What You Can Do. You can review the enclosed *Steps You Can Take to Help Protect Your Information*, which contains information on what you can do to better protect against the possibility of identity theft and fraud should you feel it is appropriate to do so. You may also enroll to receive the free credit monitoring and identity theft protection services we are offering.

