

**HUDSON NEW HAMPSHIRE'S**  
Right To Know Policy, Procedures, and Forms

Draft

Release Date:

Sept 2022

*The purpose of this policy is to ensure both the greatest possible public access to the actions, discussions and records of all public bodies, and their accountability to the people. In the end, all actions must be made with just intentions and never intended to circumvent the spirit of the law.*

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## **Section 1.0 - Overview**

### **1.1 Purpose**

This policy is intended to guide both town personnel, and town residents to effectively and efficiently handle Right To Know requests and any requests for public information (regardless if the request references NH RSA 91A or not). Furthermore, this policy should help avoid any violations of the law whether unintentional or unknown by those associated with such a request. This document serves as a guidance policy and should not be considered a town ordinance or regulations of legal weight. It is recommended that all parties familiarize themselves with the actual law as written under NH RSA 91-A.

- a. This policy is designed to help outline what steps must be taken by the town hall and other town employees to adequately meet the requirements of the state regulations around public information requests.
- b. This policy is also designed to clarify how a Right To Know request should be submitted and received by the interested parties while also outlining proper expectations.

Overall, the town seeks to balance openness and transparency with confidentiality and privacy (in accordance with RSA 91-A) all while trying to be efficient with staff time and town resources.

### **1.2 Scope**

This policy and the subsequent NH state statutes apply to *Governmental Records* maintained by *Public Agencies* and *Public Bodies*. Specifically to Hudson, this would include but is not limited to; Hudson NH governmental meetings, quasi-governmental meetings, subcommittees, and town departments.

Right To Know requests can only be completed by legal New Hampshire residents as these regulations and rights given by both the NH constitution and the revised statutes annotated apply only to those who permanently reside in the state.

Non-Public exemptions; there are exemptions to the regulations in which information can be considered *Non-Public* and is not subject to release upon request. If the information being requested is protected under non-public exceptions it should be clearly explained to the requesting party. For further details on these exemptions please see NH RSA 91-A3.

General Exemptions: There are other general exemptions to the regulations that should be known under RSA 91-A5. These exemptions include but are not limited to, draft notes, any notes or materials made for personal use, attorney-client privilege communication, information recorded by body worn cameras on police officers, cyber security plans, school records of minors, and similar information.

### 1.3 Legal Definitions

"Advisory committee" means any committee, council, commission, or other like body whose primary purpose is to consider an issue or issues designated by the appointing authority so as to provide such authority with advice or recommendations concerning the formulation of any public policy or legislation that may be promoted, modified, or opposed by such authority.

"Governmental proceedings" means the transaction of any functions affecting any or all citizens of the state by a public body.

"Governmental records" means any information created, accepted, or obtained by, or on behalf of, any public body, or a quorum or majority thereof, or any public agency in furtherance of its official function. Without limiting the foregoing, the term "governmental records" includes any written communication or other information, whether in paper, electronic, or other physical form, received by a quorum or majority of a public body in furtherance of its official function, whether at a meeting or outside a meeting of the body. The term "governmental records" shall also include the term "public records."

"Information" means knowledge, opinions, facts, or data of any kind and in whatever physical form kept or maintained, including, but not limited to, written, aural, visual, electronic, or other physical form.

"Public agency" means any agency, authority, department, or office of the state or of any county, town, municipal corporation, school district, school administrative unit, chartered public school, or other political subdivision.

"Public body" means any of the following:

- (a) The general court including executive sessions of committees; and including any advisory committee established by the general court.
- (b) The executive council and the governor with the executive council; including any advisory committee established by the governor by executive order or by the executive council.
- (c) Any board or commission of any state agency or authority, including the board of trustees of the university system of New Hampshire and any committee, advisory or otherwise, established by such entities.
- (d) Any legislative body, governing body, board, commission, committee, agency, or authority of any county, town, municipal corporation, school district, school administrative unit, chartered public school, or other political subdivision, or any committee, subcommittee, or subordinate body thereof, or advisory committee thereto.
- (e) Any corporation that has as its sole member the state of New Hampshire, any county, town, municipal corporation, school district, school administrative unit, village district, or other political subdivision, and that is determined by the Internal Revenue Service to be a tax exempt organization pursuant to section 501(c)(3) of the Internal Revenue Code.

## 1.4 Overview Of The Regulations

Below is an unofficial and unmaintained outline of the sections within NH RSA 91-A for reference. Please navigate to <http://www.gencourt.state.nh.us/rsa/html/vi/91-a/91-a-mrg.htm> for the most up-to-date information and any changes to the regulations.

RSA 91-A:1 Preamble

RSA 91-A:1-a Definitions

RSA 91-A:2 Meetings open to Public

RSA 91-A:2-a Communication Outside Meetings

RSA 91-A:3 Nonpublic Sessions

RSA 91-A:4 Minutes and Records Available for Public Inspection

RSA 91-A:5 Exemptions

RSA 91-A:5-a Limited Purpose Release

RSA 91-A:6 Employment Security

RSA 91-A:7 Violation

RSA 91-A:8 Remedies

RSA 91-A:9 Destruction of Certain Information Prohibited

RSA 91-A:10 Release of statistical Tables and Limited Data Sets for Research

## **Section 2.0 – Obtaining Public Information**

### **2.1 Requesting Information**

RSA 91-A4:1 - “Every citizen during the regular or business hours of all public bodies or agencies, and on the regular business premises of such public bodies or agencies, has the right to inspect all governmental records in the possession, custody, or control of such public bodies or agencies, including minutes of meetings of the public bodies, and to copy and make memoranda or abstracts of the records or minutes so inspected, except as otherwise prohibited by statute or RSA 91-A:5.”

#### Requests for records that can be immediately released

- a. Requestors should first make a reasonable effort to find the information they seek on the Town website [HudsonNH.Gov](http://HudsonNH.Gov). By using the Search feature, most past meeting minutes, meeting packets and meeting recordings can be found. Additionally, information on town events, activities, projects and similar may also be found on the town website. When requested, information is not directly accessible on the town website, the requestor should follow process below to request the information.

*Note: Records for immediate release are considered to already be available or easily accessible and currently meeting or have met the requirements of RSA91a.*

#### Request for records that require additional support and resources to provide

- a. All requests for information should be submitted to the Town Administrator’s Office in order to provide a single point of contact for requestors. This process will allow the town to efficiently and effectively disseminate the request to all applicable parties with the intent to meet the legal timeframe in which requests need to be responded to.

*Note: Department heads, staff, board members, and commission members will inform the town administrators office that they have received a Right to Know Request via email for tractability purposes. This acknowledgment should be made as soon as reasonable possible as there is a time constraint on all RTK responses. The individuals involved will provide all records to the Town administrators office in the original format in which they were created. Staff members should consider assistance from the Town administrators office or Information Technology department in order to confirm all the necessary information associated with the request has been collected in full.*

*Note: The exception to the above recommendations is that all law enforcement records requests must be provided to the Hudson Police Records Division as they have their own legal standard for information release.*

- b. The completion of an application is not legally required to request public information, but it is highly recommended that the requesting party complete a request form (Hudson NH Right to

Know Request Form) ([HYPERLINK THE FORM](#)) for town employees to accurately provide timely information to requestors. Reference the addendum to this policy for more details on the application process.

*Note: If the requestor does not complete the form, the department taking the request should do so on behalf of the requester ensuring that the information that is being requested is clearly captured and understood to allow completion of the Right to Know Request.*

- c. To confirm the accuracy of the request and to start the timeline as outlined in RSA91-A, it is highly recommended to have the requesting party sign and date the application before submitting it for the processing of the request.

*Note: The individual in receipt of the request should make sure to inform the requestor that the details of the request must be considered*

- d. Once an application and/or request has been officially received by the Hudson NH Town Administrator's Office, the public body associated with the request has five business days to complete the said request, deny the request or provide a written statement of the time reasonably necessary to determine whether the request shall be granted or denied and the reason for the delay..

## **2.2 Gathering and Organizing Information**

- a. Upon receipt of the request by the Hudson NH Town Administrator's Office, a representative from said office shall forward the request as applicable to the department and agency associated with the requested information.

*Note: If the department or agency in question utilizes a digital platform that retains the records associated with the RTK request, the Hudson Informational Technology (IT) Department should be the lead department on gathering and providing said information (assuming they have the proper clearances). This recommendation is to balance the rights of the requestor with the availability of resources of the department or agency being requested to provide information and will provide consistent data production for Right to Know Requests.*

- b. Either the department associated with the RTK request or the Informational Technology (IT) department, if determined to be the more effective resource, should make every reasonable effort to search and collect all information within the scope of the request, including but not limited to archived information, information both on the digital servers and electronic storage devices as well as information that may have been accidentally or unintentionally transferred between personal emails/accounts by public officials or staff if there is reasonable evidence to assume such.
- c. Information collected for the Right to Know request shall be provided to the requestor in its native format in which it was originally created. This will require no additional time or resources to convert documents and will provide all original information associated with the information that was requested and provided to the requestor.

*NOTE: Native Format files will provide file creation date, author, modification dates, date email was sent, original attachments to emails and other relevant data that would be helpful to Right to Know requestors.*

- d. Information gathered and produced by a town body shall be submitted to the Town Administrator's office to compile, provide the information to the requestor and complete the Right to Know requestors.

### 2.3 Completing a Public Information Request

- a. Information that has been gathered should be organized and presented to the requestor, but it should be known that there is no legal obligation for the public body "to compile, cross-reference, or assemble information into a form in which it is not already kept or reported by that body or agency"
- b. Right To Know information can be provided in the following forms based on the most effective delivery method as it relates to the amount of information being requested.
  - a. Printed on paper
  - b. Emailed back to requestor: limited if requested files are too large to send
  - c. Loaded onto a Universal Serial Buss (USB) Hard Drive
  - d. Post marked through USPS (which can incur cost to the requestor)

*Note: Reference section 2.4 to see associated costs with each option when applicable*

- c. Any information produced in response to a Right to Know request per RSA 91-A will be copied and kept in a separate file in the Town Administrator's office along with the corresponding Right to Know request form (Attachment 1).

*Note: This historical list of RTK requests can be cross referenced and leveraged when requests come in for the same information allowing for immediate release.*

(John to elaborate on): Should this list of RTK requests be posted on the town website? List the request title/description, the date of the request and the request number

- e. If the town is unable to make a governmental record available for immediate inspection and copying, the Town must, within 5 business days of a request, make such record available, deny the request in writing with reasons, or furnish written acknowledgment of the receipt of the request and a statement of the time reasonable necessary to determine whether the request shall be granted or denied (the Right to Know Form should be used for this purpose).
- f. "A public body or agency denying, in whole or part, inspection or copying of any record shall provide a written statement of the specific exemption authorizing the withholding of the record and a brief explanation of how the exemption applies to the record withheld."
- g. Nothing in the law required the Town to provide information to an out-of-state individual. See McBurney v Young, 569 U.S. 221 (2013). Requests from out-of-state individuals will be reviewed and analyzed on a case- by-case basis.



- h. In line with the spirit of NH RSA 91a, governmental agents/agencies should strive to assist the request as much as reasonably possible to reinforce trust, openness and cooperation. Town personnel and/or the individuals who received the RTK request should take reasonable steps to inform the requestor of any other associated records in which may be applicable. This is based on the assumption that town employees and/or governmental agents know more about town records than that average resident.

#### **2.4 Applicable Costs**

- a. If permitted by law, the individual requesting a copy of governmental records will be charged the actual cost of providing said copy.
- b. New copies of paper records will cost the posted public rate as seen in Hudson Town Hall. Paper documents which have already been copied and are available at the time of the request shall not be charged for.
- c. If the governmental agency provides the Universal Serial Bus Hard Drive, the cost to supply said device will be transferred to the requestor
- d. Requests for information to be emailed, will be free of charge, unless extenuating circumstances cause the town to incur an unreasonable cost in which case, the cost will be transferred to the requestor

*Note: Fees forwarded to the requestor should be a direct transfer of actual costs. No additional profits should be included by the town or governmental agency.*

- a. If a computer, photocopying machine, or other device maintained for use by a public body or agency is used by the public body or agency to copy the governmental record requested, the person requesting the copy may be charged the actual cost of providing the copy, which cost may be collected by the public body or agency.
- b. No cost or fee shall be charged for the inspection or delivery, without copying, of governmental records, whether in paper, electronic, or other form. Nothing in this section shall exempt any person from paying fees otherwise established by law for obtaining copies of governmental records or documents, but if such fee is established for the copy, no additional costs or fees shall be charged.
- c. In the same manner as set forth in RSA 91-A:4, IV, any public body or agency which maintains governmental records in electronic format may, in lieu of providing original records, copy governmental records requested to electronic media using standard or common file formats in a manner that does not reveal information which is confidential under this chapter or any other law. If copying to electronic media is not reasonably practicable, or if the person or entity requesting access requests a different method, the

public body or agency may provide a printout of governmental records requested, or may use any other means reasonably calculated to comply with the request in light of the purpose of this chapter as expressed in RSA 91-A:1. Access to work papers, personnel data, and other confidential information under RSA 91-A:5, IV shall not be provided.

## **2.5 Changes to this policy**

- a. Changes to this policy can be presented by either the governmental agency or the public.
- b. Changes that align this policy with new or updated language as seen in latest revision of NH RSA 91a will not require a public hearing. All other changes must hold a public hearing in order to allow input by the public and to further support the transparency, honesty and openness of the local government.
- c. Changes should be presented and/or discussed during a regularly schedule Board of Selectmen's meeting or other properly noticed and authorized Hudson Committee specifically dedicated to Right To Know topics. (i.e Right To Know Committee)

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## **Section 3.0 – Other Helpful References**

### **3.1 Local storage and data collection policies**

- a. Municipal records shall be retained in accordance with N.H. R.S.A. 33-A:3-a.  
(Jerry will expanding on)
- b. The Town Administrator office shall ensure that the Right to Know Policy is current and maintained to ensure compliance with RSA 91-A. The Town Administrator office shall establish a schedule to review the Right to Know Policy on a regular basis and include any updates in the annual report.

### **3.2 Town Email policy**

- a. RSA 91-A:4, VI requires that records pertaining to lawsuits or threatened lawsuits be retained for at least 10 years. RSA 91-A:9 prohibits the destruction of “any information with the purpose to prevent such information from being inspected or disclosed in response to a request under this chapter.” The Town may have its own separate retention periods. It is recommended that the Town include the following in the email policy: Never use email or other communication outside a meeting to express ideas, concerns, opinions, etc., on matters related to the business and duties of your public body.
- b. Use an administrative person (i.e., someone who is not a member of the public body) to send an email to members of a public body if you have that option.
- c. Put the recipients’ email addresses in the BCC line of the email to prevent the possibility of “Reply All” and a discussion ensuing among a quorum of the public body.
- d. Always use official email addresses issued by the municipality, school district, or other governmental entity for communicating town business, because such communications constitute governmental records that will be subject to disclosure. **When an elected official or volunteer uses their personal email. A resident may go to court to open that private information causing both the town and the individual a costly legal expense**
- e. Leave discussion and deliberation of official matters for a public meeting, a properly held nonpublic session, or a proper “non-meeting,” as discussed later in this chapter.

### **3.3 Other Electronic Communications**

**(Steve)**

### 3.4 Training Resources

- a. The Town Administrators Office will ensure that respective Town Departments have access to 91-A training resources and stay current with developments in the law.

### 3.5 Local Contacts

- a. Town Administrators Office - The Hudson NH Town Administrators Office will be designated the Right to Know Officer.
- b. Town Department include;
  - i. Assessing
  - ii. Community Media (HCTV)
  - iii. Engineering
  - iv. Finance
  - v. Fire
  - vi. Information Technology (IT)
  - vii. Inspectional Services (IS)
  - viii. Planning
  - ix. Police
  - x. Public Works (DPW)
  - xi. Recreation
  - xii. Sewer
  - xiii. Town Clerk/Tax Collector
  - xiv. Water
  - xv. Welfare
  - xvi. Zoning/Code Enforcement
- c. Town Commissions and Boards include;
  - i. Bensons Park Committee
  - ii. Building Board of Appeals
  - iii. Cable Utility Committee
  - iv. Conservation Commission
  - v. Highway Safety Committee
  - vi. Municipal Utility Committee
  - vii. Recreation Committee
  - viii. Zoning Board of Adjustments
- d. Elected officials include;
  - i. Board of Selectmen
  - ii. Budget Committee
  - iii. Cemetery Trustees
  - iv. Code of Ethics
  - v. Library Trustees
  - vi. Moderator
  - vii. Planning Board
  - viii. Supervisors of the Checklist
  - ix. Town Clerk
  - x. Trustees of the Trust Fund

Note: You can contact the groups listed above through the following channels

<https://www.hudsonnh.gov/contact>

<https://www.hudsonnh.gov/community/webform/contact-board-or-committee>

### 3.6 State contacts

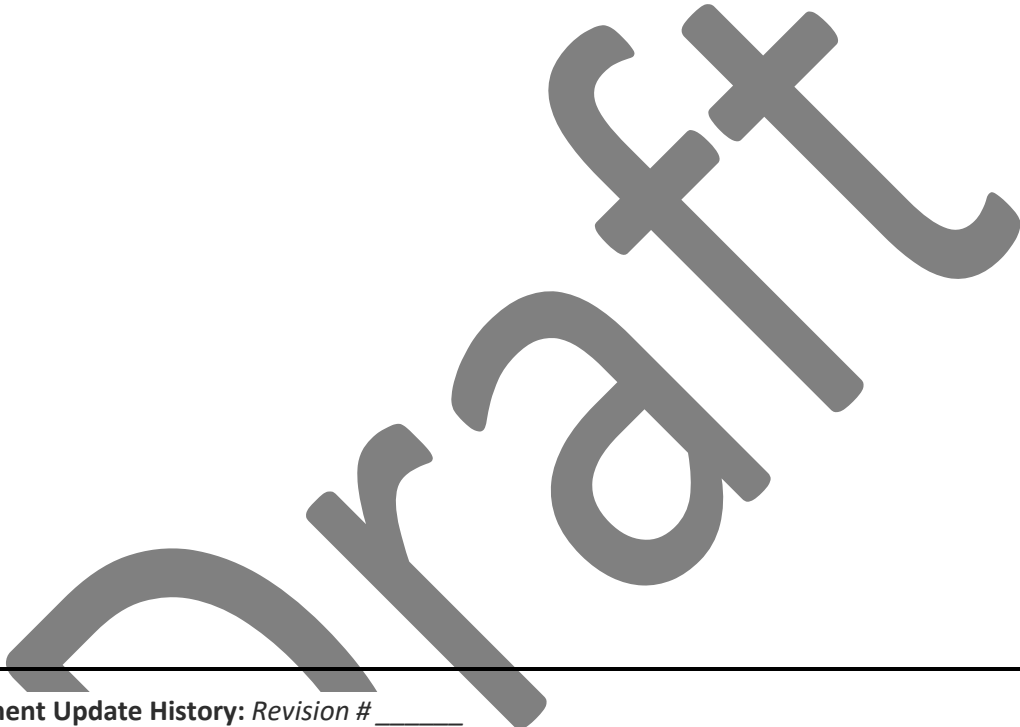
- a. New Hampshire's Right To Know organization; Established in 2013, Right to Know NH (RTKNH) is a nonprofit, nonpartisan citizen coalition working to improve access to New Hampshire state, county, and local governments. We advocate to strengthen New Hampshire state laws, particularly the Right-to-Know law known as RSA 91-A, as well as Right-to-Know governmental policies. We serve as a resource on Right to Know in our state with the goal of making government more open and transparent. We educate citizens on their Right to Know and aid them in exercising their rights under the law. We educate public officials on improving their adherence to the law and delivering greater government transparency to their constituents.
  - a. <https://righttoknownh.wordpress.com/>
- b. New Hampshire Municipal Association – The NH Municipal Association provides guidance to NH Cities and towns on Right to Know Laws and Regulations.
  - a. <https://www.nhmunicipal.org/>
- c. NH Attorney General – The NH Attorney General has provided a Memorandum on New Hampshire's Right to law RSA Chapter 91-A. Hudson NH shall ensure this Memorandum is available to all employees, board, and committee members to ensure Right to Know Requests comply with the Attorney General's Memorandum.
  - a. <https://www.doj.nh.gov/>
  - b. <https://www.doj.nh.gov/civil/documents/right-to-know.pdf>

### 3.7 Judicial appeals and legal escalations

- a. NH Superior Court – Right to Know Violations may be appealed to the NH Superior Court.
  - a. <https://www.courts.nh.gov/our-courts/superior-court>
- b. NH Supreme Court - Right to Know Violations may be appealed to the NH Supreme Court that fail at the NH Superior Court. The Statute provides an immediate remedy in Superior Court, where the case is given “high priority on the court calendar.” RSA 91-A:7 A Superior Court ruling on a petition for access is deemed a final judgment, which may be appealed as of right to the New Hampshire Supreme Court. An appeal must be filed within thirty days of the date on the clerk's written notice of the decision on the merits.
  - a. <https://www.courts.nh.gov/our-courts/supreme-court>
- c. **Ombudsman office: (Jerry)**

*It is with great thanks that the Town of Hudson New Hampshire recognizes the Hudson Right To Know Committee and its members for their contributions to this policy. The committee organized from Spring of 2022 to Fall of 2022 and consisted of the following individuals;*

*Chairman Jerry Bento    Member Flo Nicholas    Lieutenant Steven McElhinney  
Member John Dubuc    Attorney Joe Tessier    Selectmen Gagnon*



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**Document Update History: Revision #** \_\_\_\_\_

Last input from Hudson Right To Know Committee:

\_\_\_\_\_   
 Day / Month / Year

Last Input from Hudson Board of Selectmen:

\_\_\_\_\_   
 Day / Month / Year

Last Input from Town Department Heads:

\_\_\_\_\_   
 Day / Month / Year

Last Input from Residents (i.e Public input):

\_\_\_\_\_   
 Day / Month / Year

**Attachment 1:**

**Hudson New Hampshire's  
Right To Know (RTK) Request Form**

Draft





## Hudson New Hampshire's Right To Know (RTK) Request Form

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If requested information is available; I have chosen to receive it by

- A link to a web address of online directory has been provided
- Printed physical copy (Fees can apply)
- Digital copy loaded on TOWN PROVIDED USB Hard Drive (Fees can apply)
- Digital copy loaded on PERSONAL USB Hard Drive (Preferred choice for large requests)  
*Note: Said USB drive will be fully formatted by IT for security purposes*
- Digital copy E-Mailed to me at the contact listed above (Size limited)
- Sent to me via U.S.P.S. mail to: \_\_\_\_\_  
\_\_\_\_\_

The undersigned has acknowledged that their request has been completed in full and they are in receipt of the requested information upon signing this acknowledgment.

Signature of Receiver: \_\_\_\_\_ (Sign)

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**Attachment 2:**

**Hudson New Hampshire's  
Right To Know (RTK) Denial Form**

Draft

# Hudson New Hampshire's Right To Know (RTK) Denial Template

If the RTK Request cannot be carried out, the reasons for such must be documented and provided back to the requestor within 5 business days. Unless the requestor was asking for “statistical tables and limited data sets for research”, as referenced under RSA 91A10, then a window of 10 days is allotted for a denial.

*Note: For legal denial references, please see NH RSA 91A:3 for non public exceptions and NH RSA 91A:5 Exceptions. Any other reasonably interpreted state or federal law should also be referenced as applicable.*

## Reference to Original Request (Brief statement referencing original request)

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## Reason for Denial

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## For town hall employees only

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Name of Governmental Agent: \_\_\_\_\_ (Print)

Signature of Governmental Agent: \_\_\_\_\_ Date: \_\_\_\_\_

# Hudson New Hampshire's Right To Know (RTK) Denial Template

