



Liberty Utilities™

This is an important notice. Please have it translated.

Este é um aviso importante. Queira mandá-lo traduzir.
Este es un aviso importante. Sírvase mandarlo traducir.
Avis important. Veuillez traduire immédiatement.

ĐÂY LÀ MỘT BẢN THÔNG CÁO QUAN TRỌNG
XIN VUI LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY
Questa è un' informazione importante,
si prega di tradurla.

Это очень важное сообщение.
Пожалуйста, попросите чтобы
вам его перевели.

December 2013

Dear Excavator:

Liberty Utilities' natural gas pipeline operation would like to remind you about the Company's underground facility damage prevention program. New Hampshire law (Statute RSA 374, Section 47-56) requires excavators, as defined, to notify Dig Safe®, the association of registered public utilities, at least 72 hours before commencing excavating activity. Liberty Utilities, as a member of Dig Safe®, will be notified of your intent to excavate when you contact Dig Safe® at either of the following toll-free numbers or website:

811 or 1-888-DIG SAFE (344-7233)
www.digsafe.com

If Liberty Utilities' gas pipeline facilities are within the described or pre-marked excavation area, the Company will mark the approximate location (excluding depth) of its facilities with yellow paint, flags or other physical means. Facility depth information cannot be provided because of grade changes that may have occurred after the gas facilities were installed. Facility location marks will not reflect the existence of any protrusions, appurtenances, fittings or valves that are inherent to underground pipeline facilities.

After such markings are provided, excavating personnel must determine the exact location of all underground facilities using safe and acceptable means. The law prevents powered or mechanized excavation within 18 inches on either side of underground facilities. If excavation is required within the 18-inch zone, such excavation should be performed very carefully with hand tools only and without damage to the facility. Damage includes, but is not limited to, nicks, dents, cuts, scrapes or gouges to the pipe surface or coating; seemingly insignificant damage can lead to a future pipeline failure. Excavators must also exercise reasonable care to support gas pipelines during excavation and backfill activities to avoid pipes being damaged by their own weight or excavation compaction. Excavators should immediately notify Liberty Utilities whenever cast iron gas pipe is exposed or falls within an excavation trench's angle of repose.

Excavator information sessions on topics such as, Dig Safe®, how the "Know what's below. Call before you dig" Program works, the Dig Safe law changes and excavation safety tips for excavating personnel can be scheduled. If you would like more information, please visit www.digsafe.com. Please go to <http://www.puc.state.nh.us/Safety/EducationAndTraining/Excavator%20Manual%204-13.pdf> for additional information.

Thank you.

Sincerely,

Damage Prevention Team
Liberty Utilities

Contact us at: LUNHDamagePrevention@LibertyUtilities.com

Enclosure