

# TOWN OF HUDSON



## Library Board of Trustees

194 Derry Road · Hudson, New Hampshire 03051 · Tel: 603-886-6030 · Fax: 603-816-4501

### Hudson Library Board of Trustees Approved Public Meeting Minutes For March 19, 2025

#### Present:

Trustee, Karen Bohrer, Chair Trustee, Lisa Weber, Vice Chair Trustee, Margaret St. Onge, Treasurer Trustee, Mary Guessferd Trustee, Ali Rafieymehr Linda Pilla, Library Director

#### **Excused:**

Selectman, Dillon Dumont

Call to Order: Trustee Guessferd called the meeting to order at 6:00 p.m. and led the pledge of allegiance.

### **Election of Officers:**

Motion by Trustee Weber to nominate Trustee Bohrer as Chair. Seconded by Trustee Rafieymehr. All in favor. Motion passed. Trustee Bohrer accepted the nomination.

Motion by Trustee St. Onge to nominate Trustee Weber as Vice Chair. Seconded by Trustee Rafieymehr. All in favor. Motion passed. Trustee Weber accepted the nomination.

Motion by Trustee Bohrer to nominate Trustee St. Onge as Treasurer. Seconded by Trustee Guessferd. All in favor. Motion passed. Trustee St. Onge accepted the nomination.

Public Input: None

#### Reports:

Motion by Trustee Guessferd to accept the Public Minutes of February 19, 2025 as amended. Seconded by Trustee St. Onge. All in favor. Motion passed.

**Correspondence**: Thank you note from Chris Sweeney thanking Trustees for the flowers they sent recognizing her mother's passing.

Treasurer's Report: Trustee St. Onge reported that finances are all set and in order.

### Acceptance of Donations:

Motion by Trustee St. Onge to accept \$850 in donations. Seconded by Trustee Guessferd. All in favor. Motion passed.

Selectman Liaison's Report: None

**Director's Report**: See attached. Director Pilla also requested dividends gained in the Zylonis Trust be withdrawn for the purchase of materials for RML.

The Chamber of Commerce dinner is scheduled for April 1, 2025 at 5:30 p.m. and Trustee St. Onge is being honored as citizen of the year. Trustees will be attending.

The NHLTA conference has been scheduled for May 1, 2025. Director Pilla will send out an email with details.

IMLS funding New Hampshire receives is not being cut this year.

Director Pilla is working on obtaining Primex reimbursement funds from the Town for reimbursement to the Library Board of Trustees. These funds are to be reimbursed to TD Bank account ending x1182.

Motion by Trustee Bohrer to request dividends from the Zylonis Trust held by Wilmington Trust. Seconded by Trustee Guessferd. All in favor. Motion passed.

**Friends Report:** The Friends met last night and are interested in moving ahead with having their book sales on the main floor of the Hills Building. They have voted to help support Summer Reading Program, museum passes and the second sourdough program.

**Department Heads' Meetings**: Meetings have been scheduled for March 27, 2025 and April 10, 2025 at 1:00 p.m.

#### **Old Business:**

**Strategic Plan**: There was a Strategic Plan meeting on March 12, 2025 and 10 people attended. Many community members have expressed an interest in participating. Strategic Plan meetings have been scheduled for March 24, 2025 from 7-8 p.m. and March 26, 2025 from 3-4 p.m. There was an all staff meeting on March 7, 2025 and David from Clear Mission Consulting attended and did a mini workshop with staff members regarding the Strategic Plan.

**ADA Policy:** Trustees would like to proceed with the creation of an ADA Policy. Director Pilla will reach out the Town Attorney for advice on this policy.

#### **New Business:**

### By-laws Review:

Motion by Trustee Guessferd to approve and accept the By-laws with no amendments. Seconded by Trustee Rafieymehr. All in favor. Motion passed.

Trustee Calendar: The Trustee meeting calendar has been set for the coming year.

#### **Trustee Comments**

**Trustee Guessferd:** I am looking forward to the next year being on this side of the table where I can express myself a little more freely. I really love what is happening at the library right now. There is so much activity. Reading the Director's report blows my mind. I was in the library one Saturday with my husband and couldn't believe how the place was hopping. It was really nice for him to see what we do at the library really affects the Town. Keep reading. Keep participating and enjoy what the library can provide. Thank you to the new officers for stepping up.

Trustee St. Onge: I would like to thank the public for voting for me again. I'm excited for the new officers and a new 3-year term. I would like to put 2 hats on right now, my Trustee hat and my Lions hat if that is ok with everybody. The Hudson Lions have asked and the library has agreed to come in and do eye screening for children for 2 days during April vacation. This is not an eye exam you would get from an eye doctor. It is just a screening and they will look at certain things. The screenings identify if you need to see an eye doctor. The Hudson Lions goes through as many schools and daycares as they can. Every once in a while something gets caught at a very young age and that helps them learn best. I highly recommend that if your child has not had this screening in school or local daycare, take advantage of it. It is free. The Lions thank the library for helping the children.

**Trustee Weber:** Welcome to our new Trustee, Ali Rafieymehr. I also want to congratulate our Children's Room crew. There are lots of children participating in programming. It is wonderful. I love seeing all the numbers. If you are interested in being a part of the Strategic Plan Board, please get in touch with Linda or reach out to Karen or myself and we will point you in the right direction. I'm looking forward to a great new year.

**Trustee Rafieymehr**: The reason I decided to run for this position is because of the great things I have seen over the last 8 months or so in the library. Everybody is so friendly and willing to help, especially Linda and Mark. I'm very glad to be here and maybe help where I can.

**Trustee Bohrer:** Welcome Ali. Thank you Lisa and Margaret for running for office and many thanks to Mimi. I'm glad you are on the Board because I'm going to rely on your knowledge. As my colleagues have said, please participate in the Strategic Plan. Participation is available to everyone in Hudson and the library can continue to be the hub of the community that it is. It would allow us to have even more programs and services available. We really want to hear from you about the Strategic Plan so we will know what all of you in Hudson would like the library to be.

Future Agenda Items: Policies and Hills Building Future Use

Next regular meeting is scheduled for April 16, 2025.

Motion by Trustee Bohrer to enter into non-public session at 7:18 p.m. in accordance with RSA 91-A:3, II(l) Consideration of legal advice provided by legal counsel, either in writing or orally, to one or more members of the public body, even where legal counsel is not present. Seconded by Trustee Guessferd. All in favor. Motion passed.

Roll Call Vote Trustee Bohrer – Yes Trustee Weber – Yes Trustee Rafieymehr - Yes

Trustee Guessferd – Yes Trustee St. Onge – Yes

Returned to public session at 7:50 p.m.

Motion by Trustee Guessferd to seal the non-public minutes of March 19 2025. Seconded by Trustee Weber. All in favor. Motion passed.

Motion by Trustee Bohrer to adjourn at 7:50 p.m. Seconded by Trustee Guessferd. All in favor. Motion passed.

Respectfully submitted,

Terri Cicia Recorder Rodgers Memorial Library

### Rodgers Memorial Library Director's Report

Activities for February 2025

Activities for the Library Director in February:

Attended the Town of Hudson deliberative session - 2/1

Mystery Lovers' Book Club

Interviewed four candidates for the part-time Circulation position (with DB and VS)

Snow Day 2/6

Tuesday evening "It's a Good Yarn" group

Vacation 2/8 - 2/15

Regular Department Heads meetings - 01/13 (led by VS), 2/27

Led quarterly book group - Where Butterflies Wander, "by Suzanne Redfearn

Attended Town of Hudson Department Heads meeting - 2/19, 2/26

Monthly Library Board of Trustees meeting - 2/19

Strategic Planning Committee Kick-Off meeting - 2/19

Regular monthly GMILCS Executive and Full Board meetings - 2/20

Met with GMILCS Finance Committee to review FY26 budget - 2/25

NHLA Membership work

National Night Out Team meeting with CS and CL

Zoom meeting with ULAC (Urban Library group) 2/28

#### STAFF Update:

Our new Part-time Circulation Assistant, Melissa Small, started work on March 3, 2025. She is fitting in very well and will be a great addition to the team. Krista Gursky has started her new role in Tech Services. She is picking up the new skills remarkably quickly. It is a very smooth transition for her and the Tech Services department.

#### VITA:

The volunteers are very busy. Every available appointment has been booked and is allocated a one-hour time slot. This allows them to stay on schedule. RML partnered with VITA this year to try to cut back on the number of "no-shows." People who fail to show up for their appointment are not automatically permitted to book another. This is clearly working as we have had only two "no-shows" since the beginning of this tax season.

### Susan Dufault - Obituary

Former Hudson Library Director, Susan (Holt) Dufault, a lifelong resident of Hudson, New Hampshire, died March 5th after a lengthy illness. She was the daughter of Elaine and Charles Holt born on July 14, 1947. Susan attended Alvirne High School and the University of New Hampshire, where she met her future husband, Robert Dufault. She continued her education at Syracuse University, where she received a Masters of Library Science Degree.

In 1966, she married the love of her life, Robert "Bob" Dufault, and they were married for 41 years before his death in 2007. They began their marriage living in Augsburg, Germany, while Bob proudly served as a Captain in the US Army. Upon honorable discharge from the Army, they moved into their family home in Hudson, where they raised their two children. Susan spent the majority of her career working as the Director of the Hills Memorial Library, but also served as the Assistant Director of the Plaistow Library and Director of the Manchester West Side Library before her retirement in 2007. She loved traveling the back roads of New Hampshire, visiting quilting and craft shops, and spending summer days on Newfound Lake with her children, friends, and grandchildren, which were among her fondest memories. Susan was a talented artist and loved painting, rug hooking, and needlepoint. Her family has many treasured handmade creations that she crafted to capture a special memory or point in time.

Susan is survived by her daughter, Christina Sweeney, and her husband, Daniel, of Hudson and her son, Andrew Dufault and his wife, Laurie, of Merrimack. She is also survived by her beloved grandchildren Ryan, Robert and Marissa Sweeney, and Nathan Dufault. She is also survived by her sister, Kathryn Holt Daniel and many nieces, nephews and cousins. She was predeceased by her only brother Tom. Susan was loved and cherished by many and will be greatly missed.

In lieu of flowers, the family requests memorial donations to the George H. and Ella M. Rodgers Memorial Library for the Children's Room. Please mail donations to the library, in memory of Susan, to 194 Derry Road, Hudson, NH 03051, to the attention of Linda Pilla.

The family will be hosting a celebration of life for Susan on Tuesday, March 11th at Luk's Bar and Grill in Hudson starting at 11am.

# **PROGRAMMING REPORT - Tanya Moesel**

with Carrie Loring, Marissa Sweeney, and Maggie Chesna

PROGRAMMING REPORT SUMMARY	Events	Participants	Average
Adult Programming Totals	25	370	15
In-person programming	23	286	12
Passive programming	1	55	55
Virtual programming	1	29	29
Outreach	0	0	0
Children's Programming Totals	38	1116	29
In-person programming	27	733	27
Passive programming	11	383	35

Outreach	0	0	0
Tween/Teen Programming Totals	10	39	4
In-person programming	10	39	4
Passive programming	0	0	0
Outreach	0	0	0
School Outreach Totals	0	0	0
In-person programming	0	0	0
Passive programming	0	0	0
OVERALL TOTALS	73	1525	21

# ADULT/ALL AGES PROGRAMMING

The art display in the Community Room for February was a collection of photographs by Hudson resident Anthony Attardo. He shared pictures of his father, as well as some beautiful images of New Hampshire communities photographed at night. On the 18th, Tony gave a presentation on his experiences capturing those images, telling his audience about the people he's met at midnight on the streets of Nashua and some of the precautions he takes to stay safe. In our continuing Sustainability Series, Dana gave a presentation on spring planting, which should be airing soon on HCTV. And the big hit this month was Sourdough Brandon. All feedback received was positive, and those on the waitlist are very excited to attend Brandon's encore presentation in May. Carrie is grateful for the support of the Friends of the Library, which enabled us to repeat this workshop. With the Sustainability Series continuing through May, Carrie is now beginning to plan Summer Reading events to encourage adults to Color Our World.

Program # of events	Target Age	Participants (average)	Description
In-Person Programs		CAMPIGNATES OF THE SECTION OF THE SE	23 events, 286 total
Sustainability Series: Sourdough Brandon (2/12)	Adults	43 people	Learn how to make, maintain, and store a sourdough starter from an expert sourdough baker and food blogger at SourdoughBrandon.com.
Sustainability Series: Preparing for Spring Planting (2/20)	Adults	17 people	It is the end of February which means it's time to think about gardening this spring. Join Circulation Librarian Dana to learn how to set up a plan and try to stick to it.
Photographing New Hampshire at Night (2/18)	Adults	23 people	Join Hudson photographer Anthony Attardo for an enchanting evening as he shares the stories behind his nighttime photographs of New Hampshire. In this unique library program, he will take you on a visual

			journey through the state, captured in the quiet magic of nightfall. This program is perfect for photography enthusiasts, night sky lovers, and anyone curious about the art of capturing the essence of a place after dark. Don't miss this opportunity to experience New Hampshire in a whole new light—through the lens of an artist who sees beauty where others might not.
Zentangle - Be Mine 2 events	Adults	10 people (average 5)	Please join Diane MacKinnon for a 2-hour class where we'll create a tile just in time for Valentine's Day.  • 2/3: 5 people  • 2/4: 5 people
Making Valentine's Day Cards with AI (2/4)	All ages	2 people	Love art but can't draw? We'll use A.I. (artificial intelligence) to create art to be used for Valentine's Day cards!
Stitchers Group 4 events	Adults	43 people (average 11)	People come in to share their ideas, chat, and work on their current projects.  • 2/7: 13 participants  • 2/14: 9 participants  • 2/21: 15 participants  • 2/28: 16 participants
Dungeons & Donuts (2/1)	All ages	12 people	Patrons of all ages come to the library to play Dungeons & Dragons and eat delicious donuts.
A Good Yarn 4 events	Adults	47 people (average 12)	Whether you're a seasoned pro or just starting out, everyone is welcome to join us for A Good Yarn.  • 2/4: 14 people  • 2/11: 13 people  • 2/18: 8 people  • 2/25: 12 people
Access Wisdom Book Club (2/13)	Adults	4 people	Lovingkindness: The Revolutionary Art of Happiness by Sharon Salzberg
Cookbook Club (2/24)	Adults	16 people	Baking Yesteryear
Mystery Lovers Book Club (2/3)	Adults	13 people	Mastering the Art of French Murder by Colleen Cambridge
Read 'Em & Eat (2/24)	Adults	9 people	The Vanishing Half by Brit Bennett

Afternoon Book Group (2/18)	Adults	18 people	I Pass As White by William "Tex" Pointer
Crime & Cookies:True Crime Podcast Club (2/19)	Adults	4 people	Love can be eternal - or lead to heartbreak. We'll discuss Sweet Bobby, a multi-part investigation in search of one of the world's most sophisticated catfishers
Stitchers' Circle with Oonagh Williams (2/15)	Adults	22 people	Monthly get-together to stitch/cross stitch, blackwork, embroider, etc.
Characters & Cocoa (2/18)	Adults	3 people	Characters & Cocoa is a monthly support group for writers to socialize and talk about the craft.
Passive Programs		AKKE	1 event, total
Monthly Book Raffle	Adults	55 entries	Small Things Like These by Claire Keegan
Virtual Programs			1 events, 29 total
Genealogy Club (2/14)	Adults	29 people	When direct answers to a research question are elusive, the key lies in connecting the dots. In this talk, discover how analyzing and correlating information from diverse sources can provide the answer to the question. Join me as I share the journey of uncovering the identity of a child's father—without a birth record— by piecing together clues from other sources.  Presented by Claire Smith

## CHILDREN'S PROGRAMMING

The library was incredibly busy during February vacation. Steve Blunt led us in a super fun interactive concert, full of silliness and laughter. Every copy of our popular books series was checked out (Who Would Win, Paw Patrol, Elephant & Piggie, Pete the Cat). We added some extra copies to our next book orders to prepare for summer circulations.

Patrons seem happy with our more consistent evening and weekend programming. It has been much easier to offer a fully programming schedule with an additional full time staff member. We plan to add an additional preschool storytime in the fall since our current storytime is overflowing every week.

Patrons filled our snowman bulletin board by writing something kind someone did for them on a paper heart.

Program # of events	Target Age	Participants (average)	Description
In-Person Programs			27 events, 733 total

Engineering Lab Friday, 2/28 10am	Families	30 People	Build a bridge, a tower, a city, a castle, or whatever you can imagine using the blocks provided.
Steve Blunt: Sing-Along, Laugh-a-Lot Thursday, 2/27 2pm	Families	60 People	Join us as we welcome back Steve Blunt! He will share a concert full of fun, upbeat songs that will tickle the funny bone, warm the heart, and delight the imaginationwith lots of audience participation. Fun for the whole family!
Spinning Tops Monday, 2/24 2pm	Families	5 People	Color your own DIY top. Battle against other tops.
Straw Mazes Saturday, 2/22 10am	Families	15 People	Families are invited to create a straw maze.
Elementary Art: Penguin Wednesday, 12/19 6pm	Grades K-5	12 People	Create a mixed media penguin with paper and markers.
Llama Painting Thursday, 2/13 6pm	Grades 1-5	17 People	Grades 1-5 are invited to join us for a paint-along of a Valentines llama.
Curious Kids: Winter Friday 2/7 & Saturday 2/8 10am, 2 sessions	Families + children aged 2-6	53 People (27 average)	Explore learning centers with your preschooler.Frozen Orbeez Station, Snowball Toss, and a Light Board Activity.   2/7 15 2/8 38
Pajama Storytime Wednesday, 2/26 6pm	Families	8 People	Songs, stories, and bubbles. Wear your pajamas if you wish!
Family Storytime Saturday, 12/15 10am	Families	21 People	Join us for stories, songs, and bubbles.
Adventurers Storytime Tuesdays 10am, 4 sessions	Ages 3-5	185 People (46 average)	Join Ms. Tanya for stories, songs, games and activities  • 2/4 Penguins 43  • 2/11 Valentines 50  • 2/18 Pizza 45  • 2/25 Pigs 47
Movers and Shakers Wednesdays 10 & 10:30, 8 sessions	Ages 1-3	254 (32 average)	Join Miss Marissa for stories, songs, games and activities  • 2/5 26, 42  • 2/12 26, 26  • 2/19 36, 24 (MA vacation week)  • 2/26 36, 38 (NH vacation week)

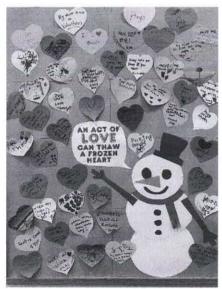
Postpartum support group First Thursdays 12/6 10am	Families	Cancelled For snow	Gather with other postpartum parents and newborns to talk about how you're healing, what thoughts and feelings you're exploring, and learn together.
Songs and Snuggles Thursdays 10am	Ages Birth-18 Months	34 people (17 average)	Join Ms. Tanya for songs, snuggles, and baby free play  2/13 Canceled due to snow  2/20 18  2/27 16
Dino Tuesdays 4pm, 4 sessions (2 of which were cancelled)	All Ages	39 people (19 Average)	Come visit Dino. He's a giant St. Bernard who loves to be pet. Dino is a licensed therapy dog.  2/4 Canceled 2/11 Canceled 2/18 15 2/25 24
Passive Programs		Section 12	11 Programs, 383 Total
Take & Make	Preschool & early elementary	332 participants	Bagged craft to do at home.  • 40 Valentine's Day suncatchers  • 5 Penguins  • 60 M&M cars
			46 Valentine masks     1 "I love you to pieces"     54 Love bugs     60 Pickles     10 Pigs     56 Octopi
Scavenger Hunt	Families		<ul> <li>46 Valentine masks</li> <li>1 "I love you to pieces"</li> <li>54 Love bugs</li> <li>60 Pickles</li> <li>10 Pigs</li> </ul>



















### TEEN/TWEEN PROGRAMMING

We had a wildly successful Chocolate Olympics during February vacation. We are seeing more teens who feel comfortable regularly using the library, even if they aren't attending programs. Next school year, we are hoping to offer the teen space everyday after school.

Program # of events	Target Age	Participants (average)	Description
In Person Programs			10 events, 39 Total
Teen Hangout Mon- 2/3, 2/10 Tues- 2/4, 2/11, 2/18 Thurs- 2/6 (canceled for snow), 2/13, 2/19 No teen hangout week of 2/24 for school vacation week 2pm	Ages 13-18	19 People ( 3 Average)	Snacks, crafts, and games for teens with weekly themes/activities.  Doritos Taste Test 1, 4, canceled Heart Coasters 4, 4, 0 Play-Doh 5, 1
Pizza + Wire Tree Thursday 2/27 6pm	Ages 13-18	2 people	Teens join us for pizza and a wire tree craft.
Tween Chocolate Olympics Tuesday, 2/25 2pm	Grades 4-8	18 people	Grades 4-8 are invited to face each other head-on in a chocolate themed competition
Tween Bracelet Making Tuesday, 2/11 7pm	Grades 4-8	0 people	Tweens are invited to make beaded bracelets or charm bracelets.
Tween Tetris Puzzle Cube Wednesday, 2/5 6pm	Grades 4-8	Canceled	Tweens in grades 4-8 are invited to create tetris pieces that fit together as a puzzle cube

## SCHOOL OUTREACH

Tanya began planning for summer reading promotion in the schools! We have plans for Hills Garrison students to visit during their library time the week of May 19th. Children's staff will visit Nottingham West to talk to students during their library time the week of May 26th. There is a new librarian at the Early Learning Center and Library Street School does not have a physical library space, so making plans is slightly more complicated. We're working on it and should have an arrangement next month.

Program # of events	Target Age	Participants (average) Description
In Person Programs		
		<b>新疆</b> 港 司。西班牙里的

### REFERENCE REPORT - Mark Stawecki

### Museums

- Circulation increased during the February school vacation.
- RML added Wolf Hollow to MuseumKey. We are the first library to participate in their new library pass program. So far, there have been no checkouts.
- As part of our focus on making the best use of library funds, we continue to evaluate the value of our
  museum passes to the Hudson community. At this time of year, we focus on renewing memberships with
  seasonal institutions that open in the spring.

### Social Media

**Rodger That!** Google Analytics shows 476 new users for an average engagement time of 23 seconds. One new movie review was added: "Anora."

**YouTube** We have 100 subscribers, one more than last month. There were 446 total views and 6.6 hours of watch time. No new content was added.

**Facebook** A patron posted a compliment regarding the library, which garnered multiple positive comments. <a href="https://www.facebook.com/share/p/18W4LTVYCE/">https://www.facebook.com/share/p/18W4LTVYCE/</a>

1,886 followers, 11 more than last month; 27 posts; The post with the most Interactions at 32 was a series of pictures showing the latest work from our Friday stitchers group.

Twitter / X 560 followers, six less than last month; 14 tweets including reposts

Instagram 8 posts including Reels; 350 followers (gained 3); 57 interactions

### Genealogy

February's presentation was <u>virtual:</u> "Piecing it Together: Discovering a Family Secret" by Claire Smith. It was our most popular program since COVID with 39 registrants and 29 attendees. It's possible that the "getting around a brick wall" aspect is what attracted so many patrons, and it shows there are still interested parties out there, at least virtually.

There were no genealogy requests outside of the event.

### **Non-Library Programs**

GROUP	DATE	ATTENDANCE
GFWC	Feb 5	17
Rotary Club	Feb 13, Feb 27	5. 7
Strategic Plan Meeting	Feb 19	10

eXperiental Robotics	Feb 26	7
Hudson Democrats	Feb 27	17

Total attendance = 63

Study Rooms	34 instances, 86 attendees		
Study Carrels	7 instances		
Patron PCs	184 and 95 Guest users		

### Other

**Library of Things**: Following a complaint that the telescope was not working, Mark contacted the NH Astronomical Society since we received the telescope through their library program. A member visited the library and performed maintenance on the item, which has been placed back into circulation.

**Artificial Intelligence**: Mark ran an event called "Making Valentine's Day Cards with Artificial Intelligence." Two people attended. An "Intro to A.I." program is set up for the beginning of March.

**New Patron Outreach emails:** Mark began working on a "Welcome" email to be sent out to new patrons. He distributed an early prototype to the department heads for feedback.

One of our new library trustees expressed an interest in holding a robotics program in the Community Room. Mark and Linda worked with the patron on the program's requirements and functionality to ensure its success.

# IT/Tech Services Report - Victoria Sandin

### **Routine Tasks**

### Google Business Profile

GOOGLE SEARCH

From Google Business: Performance.

Business Profile (BP) Interactions (vs. January 202)

Interactions are when people call, message, and/or ask for directions and more from our Business Profile on Google.

Rodgers's BP interactions compared to last year at this time:

- Overview: 1,310, +3.3%
- Calls (calls made from our BP):130, +14 %
- Directions (direction requests made from our BP): 182, -11.7%
- Website clicks (website clicks made from our BP): 998, +5.3%

#### Business Profile (BP) Views

Views show how many people saw our BP on Google Search or Maps.

Views: 1,532, -10%

### Business Profile (BP)

Searches show the terms people used that returned our BP in the results.

Searches: 902, +4.8% from this time last year

### February

Traffic numbers and phone calls increased significantly this month due tax preparation services,

#### 3-Month Fic and NonFic circ stats to date: NovDec24, Jan25

- This report tracks NEW NonFiction and Fiction book checkouts over a 12-week period.
- The books below were available for checkout Nov 4, 2024 Jan 4, 2025
- Nonfiction titles are sorted from most to least checkouts and include the name of the librarian who ordered the item(s).
- 02\_25 February 3-month nonfiction circs.xlsx
- 2 02 25 February 3-month fiction circs.xlsx

### Website

There were 44 changes to the website in December 2024.

#### Telephone calls

- Incoming: 839
- Outgoing: 320
- Total: 1159

### **Technology Tickets**

We responded to 14 requests for IT help from staff

### Library H3lp (chat program)

6 chats using the website Chat app.

#### Princh (wireless printing)

272 print jobs

### **Technical Services**

Additions (physical items): 279

Better World Books: 168

Changes to GMILCS items: 93

Deletions/Withdrawals: 881

Graphic novels: 0

Mending: 84

OCLC records obtained: 49

## **CIRCULATION REPORT - Dana Benner**

## SPECIAL EVENTS/NEWS

Library visitors - 5,483 (We had 5,298 visitors in January)

Notary Service(s): 24

**Hours**: The library was open **204** hours during February (open 236 hours in January). We were closed for Washington's Birthday/ Presidents Day and for a snow day on February 6.

We issued 60 new patron cards in February. The total number of active patrons stands at 8694.

We had 3 patrons utilizing our Books by Mail program.

### Circulation

	Jan 2025	Feb 2025	Increase/Decrease	Feb 2024	Feb 2025	Increase/Decrease
Adult	2,581	2,622	1.6%	2,769	2,622	-5.3%
YA	236	310	31.4%	340	310	-8.8%
Children's	2,970	3,568	20.1%	3,448	3,568	3.5%
Tween	264	325	23.1%	296	326	10.1%
TOTAL	6,051	6,825	12.8%	6,853	6,825	-0.7%

### Downloadable eAudiobooks, eBooks and ePeriodicals

	Jan 2025	Feb 2025	Percent Change
eAudiobooks	1,245+57=1,302	1,154+84=1,238	-4.9%
eBooks	623+102=725	630+118=748	3.1%
ePeriodicals	354	344	-2.8%

### Kanopy updated

	Jan 2025	Feb 2025	Percent Change/ Notes
Visits	592	322	-45.6%
Pages	765	454	-40.6%
Plays	140	98	-30%
Total # users	137	142	new users 5

### Interlibrary Loan

		Jan 2025	Feb 2025	Percent Change
Materials	Requested	89	111	24.7%
Requested by	Filled	84	66	-21.4%
Hudson patrons	Percent filled	94%	59.4%	
Materials lent by	Requested	82	71	-13.4%
RML to	Filled	73	59	-19.2%
other libraries	Percent filled	89.0%	83.1%	

ILL deliveries affected by inclement weather and driver shortages

### **GMILCS Statistics**

Feb 2025 - RML is currently a <u>net borrower</u> of GMILCS items as our patrons borrow more items that originate from other GMILCS libraries than we send to the other member libraries. These numbers also reflect the books borrowed for the 5 book groups in the library. These numbers will fluctuate from month to month.

RML as Assigned Library	619	- RML items checked out at other libraries - Does not include RML items circulated from RML - Number is for items circulated.
RML patron Circulations	6,829	Checkouts and Renewals by RML Patrons at all GMILCS libraries
RML as the loaning library (items from other libraries checked out at RML	786	-Items from other libraries checked out at RML - Does not include RML items circulated from RML - Number is for items circulated.

Respectfully Submitted,

Linda Pilla Library Director