



TOWN OF HUDSON

Library Board of Trustees



194 Derry Road • Hudson, New Hampshire 03051 • Tel: 603-886-6030 • Fax: 603-816-4501

Hudson Library Board of Trustees

Approved Public Meeting Minutes For

May 21, 2025

Present:

Trustee, Karen Bohrer, Chair
Trustee, Lisa Weber, Vice Chair
Trustee, Margaret St. Onge, Treasurer
Trustee, Mary Guessferd
Linda Pilla, Library Director
Bob Guessferd, Selectman

Excused:

Trustee, Ali Rafieymehr

Call to Order: Trustee Bohrer called the meeting to order at 6:00 p.m. and led the pledge of allegiance.

Public Input: None

Reports:

Motion by Trustee Bohrer to seal the Non-Public Minutes of April 28, 2025. All in favor. Motion passed.

Roll Call Vote

Trustee Bohrer – Yes

Trustee St. Onge – Yes

Trustee Guessferd – Yes

Trustee Weber - Yes

Motion by Trustee Guessferd to accept the Public Minutes of April 16, 2025 with edits. Seconded by Trustee St. Onge. All in favor. Motion passed.

Motion by Trustee St. Onge to accept the Non-Public Minutes of April 16, 2025. Seconded by Trustee Bohrer. All in favor. Motion passed.

Motion by Trustee Weber to accept the Public Minutes of April 28, 2025. Seconded by Trustee St. Onge. All in favor. Motion passed.

Motion by Trustee St. Onge to accept the Sealed Non-Public Minutes of April 28, 2025. Seconded by Trustee Guessferd. All in favor. Motion passed.

Correspondence:

NHLTA sent a check for \$25 informing Trustees that Trustee Weber was the winner of the NHLTA raffle. Correspondence was also received by the Department of the Treasury thanking RML for hosting VITA tax volunteers.

Treasurer's Report: Trustee St. Onge reported that finances are all set and in order and the CD Acct. No: 4709 will be maturing on May 21, 2025. It has been decided by the Trustees that the CD will be renewed for 9 months at an interest rate of 3.08%.

Motion by Trustee Guessferd to have the current CD renewed for 9 months at a rate of 3.08%. Seconded by Trustee Bohrer. All in favor. Motion passed.

Acceptance of Donations:

Motion by Trustee St. Onge to accept \$375.00 in donations. Seconded by Trustee Guessferd. All in favor. Motion passed.

Selectman Liaison's Report: I'm glad to be here. The Town got a new Town Administrator in February. I'm excited to have him on board. Every meeting we report on committees. I would like to get some questions the Trustees would like to have answered so I can bring them to the next meeting. The next Selectmen's meeting is scheduled for next Tuesday.

Director's Report: See attached.

There was a Police Action last Thursday. RML was evacuated and staff were sent home. Thank you to HPD, it couldn't have gone better. The HPD used the library as a central area of command.

The Hills Memorial Building will be open from 2-4:30 during the Memorial Day parade. This will give everyone a chance to come in and take a look around. The Friends will be doing a pop-up book sale.

Chris and Rebecca Thatcher from Tyngsboro donated 300 corporate museum passes that were due to expire soon. We are happy to say that all of the passes have been given out to patrons of the library.

Friends Report: Friends met last night. They will be opening for one book sale in the upper level of the Hills. They reelected officers and voted to donate to the Summer Reading Program and museum passes.

Department Heads' Meetings: There will be an all staff meeting on May 9, 2025. Moving forward, there will be one all staff meeting per month. Hopefully this will help with improving communication. The next meeting after that has been scheduled for June 6 at 8 a.m. There will also be one Department Heads meeting per month at 3:30 p.m. starting immediately.

Old Business:

Strategic Plan: The committee met last night for one hour. We did a practice session on what our workshops are going to be like. The workshops are on June 4 and June 23. One of the topics is going to be about how to organize your thoughts into a plan. David from Clear Mission Consulting is going to help us with proctoring. These sessions are very well organized and the Strategic Plan is for where we are going in the next 3-5 years. Once we have a plan in place, David is going to help us implement these ideas.

ADA Policy: Director Pilla met with the Town Attorney. He recommended we mirror the Town's policy. The wording, "illegal drugs" will be added to both the library's and the Town's policy. ADA Policy will be revised to reflect this recommendation and will be discussed at the next regular meeting.

New Business:

Circulation of Materials Policy:

Motion by Trustee Bohrer to approve this policy draft with the understanding that it removes fines from all library materials. Seconded by Trustee Guessferd. All in favor. Motion passed.

Legislative Tracking: Trustee Weber has gathered information regarding current legislation that would affect the library or its patrons.

- Senate Bill 208 – This bill is re-referred which means the bill has been assigned to a committee or subcommittee to review for further action. This bill has been referred to the education committee. It's a bill that requires school districts, libraries and Trustees to adopt policies governing material curation and removal and to see if staff are complying with such policies. The Granite State Literacy Act – School libraries and public libraries are centers for volunteer inquiry in providing a unique role in promoting intellectual freedom, providing equitable access to learning resources and promoting democracy by providing services to all. This act would ensure that everyone has the freedom to read without censorship by preventing age appropriate books from being banned in schools and libraries solely because of a disagreement with their ideas. It came down to policy on curation of library materials in public libraries, public library book removal policy and library staff protections. NHLTA is opposing this bill.
- HB273 – Parents' access to their minor children's library records. This passed on both the House and Senate. It was adopted with the amendment that says library user records are confidential, and access to records of minors. NHLTA opposed this bill.
- House Bill 376 – Specifying the library user information exempt from disclosure in the right to know law. It includes information regarding library cards and library membership status. This bill has been reported to the legislature by committee and is considered non-controversial. NHLTA is in favor of this bill.

Selectman Guessferd has reminded the Trustees that Hudson has a representative at the State House, Dillon Dumont, who may be able to help with this legislative tracking. He would be a great resource.

Moving forward, Trustee Bohrer suggested the Trustees will be made aware of these bills prior to regular meetings in order for them to be able to do research on their own and be able to discuss at the meetings.

Director's Performance Review: Will be addressed in Non-Public session.

Trustee Comments

Trustee Guessferd: I'm glad that Rebecca Rule's program went well. I was sorry to have missed it. She is incredible. I follow the library list service email and it just makes me so happy when I see our staff posting classes or ideas. They're usually posting solutions not questions. Kudos to our staff for getting out there and being part of the solution. That makes me so proud. There are so many things coming up like the summer reading program. Be on the lookout for signups. I appreciate the staff and all they have to offer.

Trustee St. Onge: If you really want to have a great time, the library is the place to go. You can't get better entertainment if you paid for it. One of our librarians found a woman who works at a Poop Museum. I brought my grandchildren to the library program and never laughed so hard. I hope they have her come back for the summer program because everybody of all ages enjoyed themselves. The other program was a storyteller named Rebecca Rule and she could tell a story with the really good NH/Maine accent. It was so well done that more than one person asked her if she was the voice inside the Common Man bathroom. It was very entertaining. Keep checking the library website all the time because you never know what there might be. Kudos to staff for all the different programming for all ages.

Trustee Weber: My neighbor and I went to the Escape room event. Carrie is very good. There were sisters there and they were not prepared to do any of this. They thought they were going to watch a video. They said they were going to follow along with us because they didn't know what they were doing. It was a lot of fun. I want to make sure that everyone goes to the Strategic Planning page and fills out the survey. It's on the Hudson Facebook page. Please fill it out. The library does want to grow and do what you want to do. Visit the pop-up book sale on Memorial Day from 2-4:30. Thank you to the Thatchers for the museum passes.

Trustee Bohrer: The Strategic Plan survey is still open until the 26th. Please fill it out and the questions that cover the services that we have. You might learn about services that the library offers just by looking at the survey and then you will have the opportunity to suggest new services or rate the ones you have used in the past. Summer reading is coming up next month and the book sale is this weekend.

Future Agenda Items: Review ADA Policy, By-laws and National Night Out.

Next regular meeting is scheduled for June 18, 2025.

Motion by Trustee Guessferd to enter into non-public session at 7:32 p.m. in accordance with RSA 91-A:3, II(a) The dismissal, promotion or compensation of any public employee or the disciplining of such employee, or the investigation of any charges against him or her, unless the employee affected (1) has a right to a public meeting, and (2) requests that the meeting be open, in which case the request shall be granted, and RSA 91-A:3, II(l) consideration of legal advice provided by legal counsel, either in writing or orally to one or more members of the public body, even where legal counsel is not present.

Roll Call Vote

Trustee Bohrer – Yes

Trustee Weber - Yes

Trustee Guessferd – Yes

Trustee St. Onge – Yes

Returned to Public session at 8:28 p.m.

Motion by Trustee Bohrer to seal the minutes from the non-public session. Trustee Weber seconded. All in favor.

Roll call

Trustee St. Onge: Yes

Trustee Weber: Yes

Trustee Bohrer: Yes

Trustee Guessferd: Yes

Motion by Trustee Guessferd to adjourn. Seconded by Trustee St. Onge. All in favor. Motion passed.

Meeting adjourned at 8:30 p.m.

Respectfully submitted,

Terri Cicia

Recorder

Rodgers Memorial Library

Rodgers Memorial Library Director's Report

Activities for May 2025

Special Events in May:

5/1	NHLTA Conference - Attended with RML Bookkeeper, and 5 BOT members
5/7	Visited Oak Ridge Estates, Hudson, to talk about library programming and resources
5/15	Police action in neighboring house - the library was evacuated at 1:00 PM
5/19	2025 RML Strategic Plan - Virtual Committee Meeting
5/26	RML closed for Memorial Day HML open for FOL Book Sale
5/27-5/30	LP on vacation

Regularly scheduled events:

5/2	GMILCS Retreat debrief
5/5	Monthly agenda meeting with KB and TC
5/7	NHLA Conference debrief Hudson Chamber of Commerce event
5/9	All Staff meeting
5/12	Mystery Lovers Book Club
5/14	Town of Hudson Senior Department Heads meeting
5/20	Friends of the Library - Zoom Meeting
5/21	Department Heads meeting Library Board of Trustees
5/22	GMILCS meeting

Staff Update:

Our Head of IT/TS, Victoria Sandin, is due to retire at the end of the month (June 30, 2025). Vicky started at Rodgers Memorial Library in January 2014 as a part-time member of the Circulation Staff. She was promoted to our Youth Services/Reference Librarian position in April 2016. Vicky completed her MLIS from Simmons University in 2017 and was promoted to our Information Technology after Kate Butler left in August 2017. Vicky became the Assistant Director in 2023. Working with Vicky has been a rare privilege. She has a flexible mind and a great sense of humor. She is the consummate professional whose focus is always on the patron's needs. I am very sad to see her go, although she has offered to return after we hire a new staff member to assist with their orientation and training.

GMILCS/ State Library Update:

Rodgers Memorial Library (RML), like most public libraries in New Hampshire, utilizes the Online Computer Library Center (OCLC) as the source for catalog records of library materials. In the past, the State Library has considered this a valuable service for all libraries, both large and small, serving communities throughout the state. Each library pays \$25.00 per year to the New Hampshire State Library for access to OCLC records, while the State Library pays approximately \$151,000.00 yearly to OCLC.

This year, in an effort to save costs amid potential cuts to state funding, Mindy Atwood, the Interim New Hampshire State Librarian, requested a six-month subscription from OCLC instead of a full year to evaluate the impact of a likely significant reduction in federal funding. OCLC declined this request. Consequently, effective June 30, 2025, the State Library will allow its subscription to lapse, which means that New Hampshire public libraries will no longer have access to OCLC records. The GMILCS group considered obtaining a separate OCLC subscription, but the associated costs were prohibitively high.

Baker & Taylor, one of the largest US book vendors, offers a similar service that would cost the New Hampshire State Library around \$45,000.00. As a result, the State of New Hampshire has decided to issue a Request for Bids (RFB) for these services to explore other, more affordable solutions.

After June 30, we, along with all public libraries in New Hampshire, will face challenges in acquiring records. The MIG group, comprising the GMILCS cataloguers, has already begun gathering records for the books currently on order. Additionally, we can retrieve records from other libraries using the Z39.50 protocol. This will allow us to continue to circulate materials in such a way that patrons will likely remain unaware of the challenges faced by our Technical Services teams. For items whose records are not accessible elsewhere, our plan at RML is to circulate new books using an order/stub record. Technical Services will track those items and update the records as soon as possible. In the meantime, RML will still be able to circulate these new materials. We understand that this approach is not ideal, but it will enable us to get books into our patrons' hands in a timely manner. We don't currently have a timeline on when the decision will be made regarding the new vendor. The purchase process will be expedited as much as possible. The MIG group will work together to provide consistent item records for all GMILCS items.

PROGRAMMING REPORT - Tanya Moesel

with Carrie Loring, Marissa Sweeney, and Maggie Chesna

PROGRAMMING REPORT SUMMARY	Events	Participants	Average
Adult Programming Totals	28	375	13
In-person programming	25	301	12
Passive programming	1	48	48
Virtual programming	1	4	4
Outreach	1	22	22
Children's Programming Totals	19	558	29
In-person programming	11	177	16
Passive programming	8	381	48
Virtual programming	0	0	0
Outreach	0	0	0
Tween/Teen Programming Totals	5	19	4
In-person programming	5	19	4
Passive programming	0	0	0
Virtual programming	0	0	0
Outreach	0	0	0
School Outreach Totals	64	1434	22
In-person programming	43	834	19
Passive programming	21	600	28
OVERALL TOTALS	116	2386	21

ADULT/ALL AGES PROGRAMMING

We held the last events of our Sustainability Series in May. Emily Makrez from F-Word Farm was a big hit with attendees. She was just full of personality as she shared her knowledge of flavored vinegars. Sourdough Brandon joined us again on a blustery, rainy evening, but those on February's waitlist were happy to be able to come out to receive their sourdough starter and learn how to store it, feed it, and bake with it. We appreciate the Friends of the Library for their contributions to Brandon's programs. We also hosted another fabulous NH Humanities program, "That Reminds Me of a Story" by Rebecca Rule. She captivated the audience with her storytelling abilities. We learned about New Hampshire, about community, and a little bit about Margaret St. Onge. :)



Program # of events	Target Age	Participants (average)	Description
In-Person Programs		25 events, 301 total	
Sustainability Series: Uses of Vinegar (5/6)	Adults	16 people	At this class on food preservation, you will learn what vinegar is and the chemistry behind the process. Emily Makrez, owner of F-Word Farm and educator on all things fermenting, farming, and foraging related, will talk about all the different ways she puts vinegar to use for health and flavor in her kitchen and/or cocktails! We will discuss the benefits of fermented food and how adding these foods to our diets is beneficial to our overall health. Samples will be provided!
That Reminds Me of a Story (5/13)	Adults	20 people	Stories speak to us of community. They hold our history and reflect our identity. Rebecca Rule has made it her mission over the last 20 years to collect stories of New Hampshire, especially those that reflect what's special about this rocky old place. She'll tell some of those stories - her favorites are the funny ones - and invite audience members to contribute a few stories of their own. Sponsored in part by the New Hampshire Humanities
Zentangle Flower 2 events	Adults	12 people (average 6)	We'll tangle a beautiful tile, then shape it into a 3D ornament. I'll bring the supplies and walk you through the project. By the end of class, you'll have a small piece of art to hang in your home. These 3D ornaments unfold so you can mail them to loved ones. <ul style="list-style-type: none"> • 5/7 afternoon: 7 people • 5/7 evening: 5 people

Cyber Security: Are You Safe (5/21)	Adults	14 people	Even as a part-time, at-home computer user, cybersecurity is still important because cyber threats don't just target businesses—they can affect anyone.
Sustainability Series: Sourdough Brandon (5/22)	Adults	34 people	Learn how to make, maintain, and store a sourdough starter from an expert sourdough baker and food blogger at SourdoughBrandon.com. You'll leave with many tips and tricks on how to keep your sourdough starter active, what to make with your starter, and even leave with some free sourdough starter!
Stitchers Group 5 events	Adults	58 people (average 12)	People come in to share their ideas, chat, and work on their current projects. <ul style="list-style-type: none"> • 5/2: 12 participants • 5/9: 11 participants • 5/16: 14 participants • 5/23: 9 participants • 5/30: 12 participants
Dungeons & Donuts (5/17)	All ages	6 people	Patrons of all ages come to the library to play Dungeons & Dragons and eat delicious donuts.
A Good Yarn 4 events	Adults	49 people (average 4)	Whether you're a seasoned pro or just starting, everyone is welcome to join us for A Good Yarn. <ul style="list-style-type: none"> • 5/6: 14 people • 5/13: 12 people • 5/20: 14 people • 5/27: 9 people
Rodgers Readers (5/1)	Adults	10 people	The Rosie Project by Graeme C. Simsion
Access Wisdom Book Club (5/8)	Adults	6 people	The Dance of Anger by Harriet Lerner
Cookbook Club (5/19)	Adults	11 people	New England Open House Cookbook
Mystery Lovers Book Club (5/12)	Adults	17 people	Murphy's Law by Rhys Bowen
Read 'Em & Eat (5/19)	Adults	9 people	James by Percival Everett
Afternoon Book Group (5/20)	Adults	16 people	Becoming by Michelle Obama
Crime & Cookies: True Crime Podcast Club (5/21)	Adults	5 people	The Retrievals

Stitchers' Circle with Oonagh Williams (5/10)	Adults	17 people	Monthly get-together to stitch/cross stitch, blackwork, embroider, etc.
Characters & Cocoa (5/20)	Adults	1 people	Characters & Cocoa is a monthly support group for writers to socialize and talk about the craft.
Passive Programs		1 event, 48 total	
Monthly Book Raffle	Adults	48 entries	The Maid's Secret by Nita Prose
Virtual Programs		1 event, 4 total	
Genealogy Club (5/9)	Adults	4 people	Navigating the Mayflower Families Silver Books - A Guide for Genealogists Presented by Bonnie Wade

CHILDREN'S PROGRAMMING

We didn't have a lot of programs in May, but the children's room was still bustling! April vacation spilled over into May, and we had a nice turnout for our vacation week programming. The Poop Museum was especially popular. We laughed and learned together all about poop and pooping. We didn't hold regular programming in May to allow time to prepare for school outreach and summer reading. The baby group expressed a desire to continue meeting even though there was no structured storytime, so we continued to reserve the room for them and gave them space to connect and play.

Program # of events	Target Age	Participants (average)	Description
In-Person Programs		11 Events, 177 total	
Oil Pastel Flowers Thursday, 5/1 @ 2 pm	K-5	12 people	Grades K-5 are invited to create a garden of flowers using oil pastels for spring.
The Poop Museum Friday, 5/2 @ 4 pm	Families	54 people	Learn more than you ever thought you needed to know about poop! Join Susie McGuire as she teaches us science with plenty of silliness thrown in.
Postpartum support group First Thursdays 5/1 @ 10 am	Families	15 people	Gather with other postpartum parents and newborns to talk about how you're healing, what thoughts and feelings you're exploring, and learn together.
Baby Playtime Thursdays 10 am, 4 sessions	Ages Birth-18 Months	35 people (8 average)	For babies and their caregivers. Enjoy time together with other caregivers and their babies as we learn, play, and develop language and motor skills. <ul style="list-style-type: none"> • 5/8 9 • 5/15 15 • 5/22 4 • 5/29 7

Dino Tuesdays 4 pm, 4 sessions	All Ages	61 people (15 average)	Come visit Dino. He's a giant St. Bernard who loves to be pet. Dino is a licensed therapy dog. <ul style="list-style-type: none"> • 5/6 18 • 5/13 7 • 5/20 17 • 5/27 19
Passive Programs		8 programs, 381 Total	
Take & Make	Preschool & early elementary	228 participants	Bagged craft to do at home. <ul style="list-style-type: none"> • 21 Minecraft Coloring Pages • 47 Sunshines • 100 Bats • 60 Children's Museum Coloring Sheets
Scavenger Hunt	Families		10 spring flowers, 10 Mario characters
Coffee Filter Flower	Everyone	50 participants	Color a coffee filter to turn it into a flower!
Battle of the Books	Everyone	103	Kitty-themed books battled, and Pete the Cat was victorious in our first round. Itty bitty kitty 29 Pete the Cat 43 Dinos on kitty island 31

TEEN/TWEEN PROGRAMMING

Teens continued to visit even after we stopped holding formal programs. We ordered furniture to create a more comfortable teen space for Teen Hangout next year.

Program # of events	Target Age	Participants (average)	Description
In Person Programs		5 events, 19 Total	
Teen Hangout Mon- 5/5, 5/12 Tues- 5/6, 5/13 Thurs- 5/8 2 pm Note: some numbers include Wed. or Fri. participation. These are noted in "event notes" in LibCal	Ages 13-18	19 total (4 average)	Snacks, crafts, and games for teens with weekly themes/activities. <ul style="list-style-type: none"> • Board Games 4, 0, 6 • Smoothies 7, 2, cancelled

SCHOOL OUTREACH

School outreach has been a joy this year! We've received so much enthusiasm from teachers and students. Every day since we started school visits, the library has been full of patrons during the after-school hours. Students are really excited about the library.

Tanya, Maggie, and Marissa took turns visiting the elementary students during their library time. They presented a slide show of events happening at the library this summer, read a book, and completed a craft project we used to

decorate the library for Color Our World. Hills Garrison students had the opportunity to visit Rodgers Memorial Library and explore our space. Library staff visited the other schools.

In June, Maggie and Marissa visited Alvirne to present to the freshmen English classes and set up a table in the library. Tanya spent the first week of June at the Early Learning Center. Kindergarten and first-grade students laughed with Miss Tanya as she read silly books and sang silly songs.

Program # of events	Target Age	Participants (average)	Description
In Person Programs		43 classes, 834 people	
Hills Garrison	Grades 2-5	364	20 classes- 364 participants
Nottingham West	Grades 2-5	470	23 classes- 470 participants
Passive Programs		about 21 classes, about 600 students	
HMS	Grades 6-8	600+	Sent slide presentation for all English classes, 200 bookmarks to the librarian



REFERENCE REPORT - Mark Stawecki

Museums

In order to streamline RML's decision to go entirely "fine-free," museums were requested to switch to one-time-use passes. The only remaining "returnable" passes are the Salem Witch Museum and the NE Botanical Garden. The SWM pass is free - we will request a replacement if one gets lost. We have not heard back from NE Botanical Garden at this time.

The number of active museum reservations a patron can have at a time has been increased to 12. A patron can have no more than two (2) reservations for any particular museum at a time.

Museum Key now allows for the calculation of the average cost per trip and potential patron savings, which will be a more efficient way to track the effectiveness of our passes.

TESCO, a business whose owners are Hudson residents, donated around 400 corporate-level codes to RML for patron use. The codes were for the New England Aquarium, Museum of Science, and Zoo New England. Codes were specific to general attractions like the Omni Theater at the Museum of Science and the Aquarium's Simons Theater. An extremely successful campaign resulted in all 400 codes being distributed in less than one week!

Reference staff keep track of reservations placed for The Butterfly Place (TBP) and The Nashua Silver Knights in order to stay on top of demand. TBP is allowed four reservations per month, two tickets per reservation, with an extra pair in reserve to use as needed. At the time of this report, RML has purchased sufficient passes for all regular-season games.

Mount Washington Observatory was added as a new museum offering. It provides mid-May to mid-October tours of the weather station with special discounts in June only for the Cog Railway and Mt. Washington Auto Road.

MAY USAGE - these statistics are in ADDITION to the special passes mentioned above

Name	Reservations Placed	Checkouts
New England Aquarium	12	12
Zoo New England	15	9
Museum of Science	8	6
Boston Children's Museum	5	5
The Butterfly Place	7	5
Currier Museum of Art	5	5
Isabella Stewart Gardner Museum	6	4
McAuliffe-Shepard Discovery Center	4	4
SEE Science Center	4	4
Aviation Museum of New Hampshire	4	3
Children's Museum of New Hampshire	3	3
Discovery Museum	2	3
Squam Lakes Natural Science Center	3	3
Animal Adventures Family Zoo & Rescue Center	3	2
Castle in the Clouds	2	2
Nashua Silver Knights Baseball	17	2
New England Botanic Garden at Tower Hill	2	2
York's Wild Kingdom	2	2
Davis Farmland	4	1
Museum of Fine Arts, Boston	1	1
New Hampshire State Parks	3	1
Salem Witch Museum	0	1

Seacoast Science Center	1	1
Strawbery Banke	1	1
TOTAL	114	82

Social Media

Rodger That! Google Analytics shows 216 active users for an average engagement time of 32 seconds. One new review by Debra was added: Transparent Languages.

YouTube We have 103 subscribers; 364 total views; 6.5 hours of watch time; One video was uploaded - What is a Reference Librarian?

Facebook 1,899 followers; 31 posts; The post with the most Interactions at 22 was a list of summer music events.

Twitter / X 559 followers; 15 tweets; The post with the most views (52) was regarding May's Community Room art display.

Instagram 12 posts; 358 followers (six new); 107 interactions, 92 likes

Genealogy

May's topic was "Navigating the Mayflower Families Silver Books--A Guide for Genealogists" by Bonnie Wade. It was virtual, and only four people attended. The topic may have been a bit too niche.

Mark helped one patron with their genealogy research.

Non-Library Programs

GROUP	DATE	ATTENDANCE
GFWC	May 7	16
Eagles Nest Estates	May 14	28
Hannah Dustin Quilt Guild	May 16	12
Rotary Club	May 22	14
Hudson Democrats	May 29	10

Total attendance = 80

Study Rooms	41 instances, 83 attendees
Study Carrels	17 instances
Patron PCs	164 and 66 Guest users

Other

Mark posted another session of his "Introduction to A.I." program. Four people registered, but none showed up.

Mark worked with the GMILCS UXG (User Experience Group) on implementing the Library Hop event. The final pass/game board was sent at the end of May. Signage was posted, and it was advertised in the final newsletter of the month.

After hearing that there is more engagement with posts sent out on Saturdays, the newsletter is now sent out on Saturday morning. In the past, the open rate has been around 60%. Mark will continue to track the numbers.

IT/Tech Services Report - Victoria Sandin

Routine Tasks

Google Business Profile

[GOOGLE SEARCH](#)

From Google Business: Performance.

NOTE: Google Business has changed how it delivers and displays its data. See information below, which includes a description of each category.

Business Profile (BP) Interactions (vs. May 2024)

Rodgers's BP interactions compared to last year at this time:

- Overview: **1269, +27.9 %** (vs May 2024)
- Calls (calls made from our BP): **125, +47.1 %**
- Directions (direction requests made from our BP): **184, -12.8 %**
- Website clicks (website clicks made from our BP): **959, +37.8 %**

Business Profile (BP) Views

Views indicate the number of people who saw our business profile on Google Search or Maps.

- Views: **1,765, +15.1 %**

Business Profile (BP)

Searches show the terms people used that returned our BP in the results.

- Searches: **959, +23.7%**

May

Google numbers were up across the board.

3-Month Fic and NonFic circ stats to date: JanFebMar25

- This report tracks NEW NonFiction and Fiction book checkouts over a 12-week period.
- The books below were available for checkout **January 4, 2025 - March 4, 2025**

- Nonfiction titles are sorted from most to least checkouts and include the name of the librarian who ordered the item(s).

[3-month nonfic circ 6-25.xlsx](#)

[3-month fic circ 6-25.xlsx](#)

Website

- There were **30 changes** to the website in May 2025.

Telephone calls

- Incoming: 575
- Outgoing: 192
- Total: **765**

Technology Tickets

- We responded to **16** requests for IT help from staff

Library H3lp (chat program)

- **4** chats using the website Chat app.

Princh (wireless printing)

- **262** print jobs

Technical Services

- Additions (physical items): **306**
- Better World Books: **8**
- Changes to GMILCS items: **534**
- Deletions/Withdrawals: **70**
- Graphic novels: **0**
- Mending: **72**
- OCLC records obtained: **30**

CIRCULATION REPORT - Dana Benner

SPECIAL EVENTS/NEWS

Library visitors - 5,558 (We had 6,042 visitors in April)

Notary Service(s): 27

Hours: The library was open 232 hours during May (open 252 hours in April).
We issued 49 new patron cards in May. The total number of active patrons stands at 8,854

We had **3** patrons utilizing our Books by Mail program.

Circulation

	Apr 2025	May 2025	Increase/Decrease		May 2024	May 2025	Increase/Decrease
Adult	2,850	2,899	1.7%		2,751	2,899	5.4%
YA	295	176	-40.3%		280	176	-37.1%
Children's	3,480	3,186	-8.4%		2,979	3,186	6.9%
Tween	279	275	-1.4%		466	275	-41.0%
TOTAL	6,904	6,536	-5.3%		6,476	6,536	0.9%

Downloadable eAudiobooks, eBooks, and ePeriodicals

	Apr 2025	May 2025	Percent Change
eAudiobooks	1,204+85=1,289	1,347+90=1,437	11.5%
eBooks	620+137=757	663+146=809	6.9%
ePeriodicals	386	393	1.8%

Kanopy updated

	Apr 2025	May 2025	Percent Change/ Notes
Visits	811	170	-79.0%
Pages	855	215	-74.8%
Plays	53	25	-52.8%
Total # users	153	161	new users 8

Interlibrary Loan

		Apr 2025	May 2025	Percent Change
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Materials Requested by Hudson patrons	Requested	111	99	-10.8%
	Filled	72	57	-20.8%
	Percent filled	64.8%	57.6%	
Materials lent by RML to other libraries	Requested	132	100	-24.2%
	Filled	101	80	-20.8%
	Percent filled	76.5%	80%	

GMILCS Statistics

May 2025 - RML is currently a net borrower of GMILCS items as our patrons borrow more items that originate from other GMILCS libraries than we send to the other member libraries.

RML as Assigned Library	626	<ul style="list-style-type: none"> - RML items checked out at other libraries - Does not include RML items circulated from RML - The number is for items circulated.
RML Patron Circulations	6,791	Checkouts and Renewals by RML Patrons at all GMILCS libraries
RML as the loaning library (items from other libraries checked out at RML)	869	<ul style="list-style-type: none"> -Items from other libraries checked out at RML - Does not include RML items circulated from RML - The number refers to the for items circulated.

Respectfully Submitted,

Linda Pilla
Library Director