



# TOWN OF HUDSON

## Library Board of Trustees



194 Derry Road • Hudson, New Hampshire 03051 • **Tel:** 603-886-6030 • **Fax:** 603-816-4501

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### Hudson Library Board of Trustees

### Approved Public Meeting Minutes For

### April 15, 2026

**Present:**

Trustee, Mary Guessferd, Chair  
Trustee, Lisa Weber, Vice Chair  
Trustee, Margaret St. Onge, Treasurer  
Trustee, Ali Rafieymehr  
Trustee, Susan Jones  
Linda Pilla, Library Director  
Bob Guessferd, Selectman

**Call to Order:** Trustee Guessferd called the meeting to order at 6:00 p.m. and led the pledge of allegiance.

**Public Input:** None

*Motion by Trustee Rafieymehr to approve the Public Minutes of March 18, 2026. Seconded by Trustee Weber. All in favor. Motion passed.*

**Correspondence:** None

**Treasurer's Report:** Trustee St. Onge reported all the bills have been paid. TD Bank signature cards are all signed. We have received the debit card. Zylonis dividends requested in the amount of \$4,500 have been received and will be deposited. These funds will be spent on the purchase of books.

**Donations:**

*Motion by Trustee Weber to accept donations from A. Rafieymehr in the amount of \$100, the Friends in the amount of \$1,175 and P. Driscoll in memory of Elliot Lang for \$40. Seconded by Trustee Jones. All in favor. Motion passed.*

**Legislative Tracking:** None

**Liaison's Report:** I don't have a lot to report. We did have a Select Board meeting last night. Our officers were selected and I put in my bid for library liaison. We also talked about town buildings and the care and maintenance of the Hills building. Some plaques were found in the Hills building. These plaques are an important part of the town's history and it would be a shame if they were not displayed.

**Director's Report:** See attached.

**Friends' Report:** The Friends will be meeting next week at 6 p.m. at Rodgers Library. Trustee Guessferd will try to attend.

**Department Heads Meeting:** The Department Heads meeting has been scheduled for April 23 at 3:30 p.m.

## **Old Business:**

**Hills Building Update:** The Hills Building is on the Selectmen's Agenda for April 28, 2026. It will be held in the Selectmen's meeting room.

**Strategic Plan Update:** Working groups will begin on May 11, 2026 at 5 p.m. at the Rodgers Library to discuss the large room reorganization.

## **New Business:**

**Policies:** The below policies have been reviewed by the Town attorney.

### **Salaries and Wages**

*Motion by Trustee Guessferd to approve the Salaries and Wages Policy as presented. Seconded by Trustee Weber. All in favor. Motion passed.*

### **Performance Evaluation**

*Motion by Trustee Guessferd to approve the Performance Evaluation Policy. Seconded by Trustee St. Onge. All in favor. Motion passed.*

### **Workplace Conduct**

*Motion by Trustee Guessferd to approve the Workplace Conduct Policy as presented. Seconded by Trustee Rafiemehr. All in favor. Motion passed.*

### **Employee On-Boarding**

*Motion by Trustee Guessferd to approve the Employee On-Boarding Policy as presented. Seconded by Trustee Jones. All in favor. Motion passed.*

### **Trustee Comments**

**Trustee Guessferd:** Thank you for all of the library programs you do. They are invaluable. I appreciate everything the staff does. The programs keep getting better and better every month. It's so impressive. Thank you and congratulations to Karen Nappo on her upcoming retirement.

**Trustee St. Onge:** I had a wonderful afternoon last Friday. I brought my grandson to the library and he really enjoyed himself. We looked for all the ducks. For a 4-year old, it was 10 minutes of kitchen, magnets, making new friends. It was wonderful. It was a wonderful afternoon of child activities for a rainy day and my home couldn't have handled that kind of activity. Everyone was very kind and understanding. His favorite thing was the 3D gadgets made by Ali. He wanted to take them home.

**Trustee Weber:** I would like to wish Karen Nappo a good retirement, but she will be back volunteering. I wish her the best of luck. Also, a big thank you to the Friends for their generous donation of \$1,000 for the Summer Reading Program and \$175 for the American Stonehenge Museum. We all had a great time at the Chamber of Commerce dinner. Thank you to the C of C for the dinner and awards. They were great and I had a great time and really enjoyed it.

**Trustee Rafiemehr:** As you now, I'm going to be doing workshops for robotics. Originally, it started with 8 students and immediately it was filled. I increased it to 16 and as of today, it is all filled. It's very exciting. I have been doing a lot of 3D printing of gifts, etc. A lot of the kids don't know they can take them home.

**Trustee Jones:** I was in the library on Monday and I just wanted to give a shout out to Mark. He was very helpful. He showed me how to work the copier.

**Future Agenda Items:**

- Policies
- Fundraising
- Director's Evaluation
- CD Maturity

Next meeting has been scheduled for May 20, 2026

*Motion by Trustee Rafieymehr to adjourn at 6:39 p.m. Seconded by Trustee Weber. All in favor. Motion passed.*

**Roll Call Vote**

Trustee Weber – Yes  
Trustee St. Onge – Yes  
Trustee Guessferd – Yes

Trustee Jones – Yes  
Trustee Rafieymehr – Yes

Respectfully submitted,

Terri Cicia, Recorder  
Rodgers Memorial Library

# Rodgers Memorial Library Director's Report

Activities for March 2026

NHLTA Conference - Wed, May 27, 2026, Manchester

Friends of the Library - Tuesday, April 21, 2026 @ 6:00 PM

Friends of the Library - Tuesday, May 19, 2026 @ 6:00 PM

Library Board of Trustees - Wednesday, May, 20, 2026

GMILCS Board - Thursday, April 16, 2026

## Special Events in March:

03/04 Library director spoke at GFWC meeting

03/10 Town of Hudson Election Day

## Regularly scheduled events:

03/05 Town of Hudson Sr. Department Heads meeting

03/09 Mystery Lovers' Book Club

03/13 All Staff Meeting 8:00 AM

03/17 Book Club Meeting

IT/TS Department Meeting (also on 3/26)

FOL meeting

03/18 BOT meeting

03/19 GMILCS Board meeting

03/23 Planning meeting for SRP/250th/RML Birthday Party (June 13, 2026)

03/27 URBANS group meeting

## RML Staff updates:

Karen Nappo has announced her retirement - her last working day will be May 21, 2026.

## RML General Updates:

Congratulations to Mimi Guessferd - re-elected to the Library Board of Trustees

Welcome to Susan T. Jones, newly elected member of the Library Board of Trustees

The Town of Hudson is exploring new software for payroll processing. Rodgers Memorial Library has the opportunity to participate in the process at whatever level will best work for us.

David LeFevre has completed the review of the latest batch of library personnel policies.

Hills Memorial Library was without heat last weekend (including Monday, April 6). A message to Town Hall was not acted upon, as the staff member is currently out on leave. The SAU meeting had to be relocated to their own facilities. Linda worked with Town Hall to schedule a delivery for Tuesday. The boiler was in a "hard lock" condition, and a technician from Haffner's was called to clear the fuel line. Everything was working again by late on Tuesday afternoon.

All the remaining items in the upstairs meeting room and the downstairs have been removed. Hills Memorial Library is on the Board of Selectmen's agenda for the April 28 meeting.

Many thanks, once again, to the generosity of TESco Associates, Inc., Tyngsboro, MA. The owners of the company, Chris and Rebekah Thatcher, donated a limited supply of codes that allow free admission to the New England Aquarium, Zoo New England, or the Museum of Science. We advertised in our weekly newsletter and on social media, and asked patrons to complete an online form to request the codes. At the time of writing this report, the passes for the Aquarium and the New England Zoo have already all been given away!

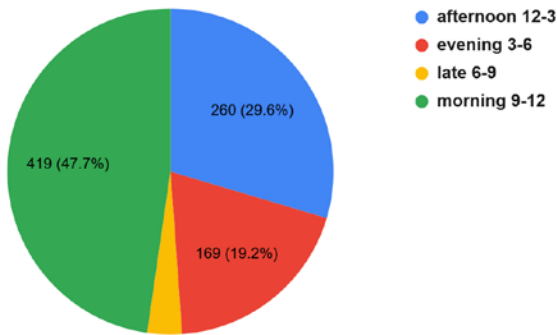
## GMILCS:

The GMILCS Board will discuss the FY27 budget on April 16, during their regularly scheduled meeting. There are no major changes, and some older software is being re-evaluated. The van deliveries will continue on their current schedule (3 times/week).

**Patron Interview Form**

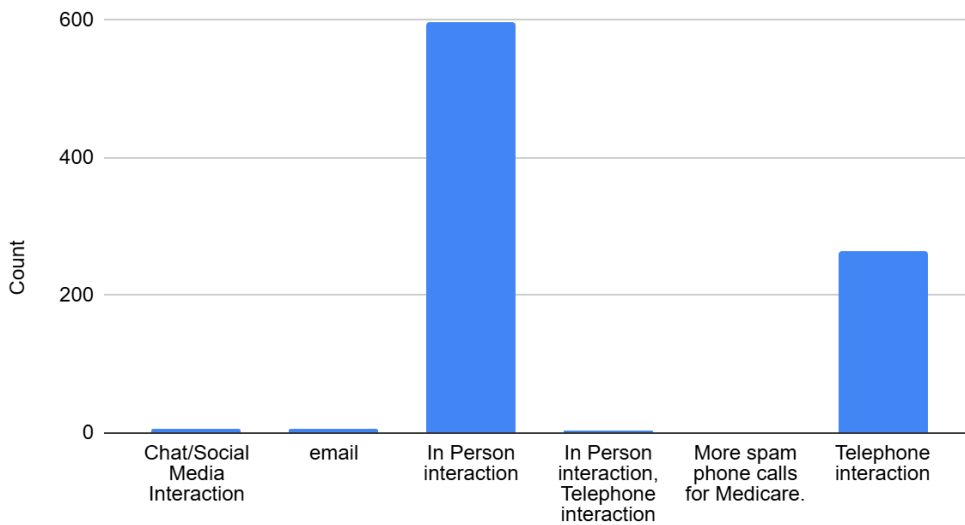
The proportion of interactions is currently consistent from month to month. Just under half of all our interactions happen in the morning, with a substantial decrease in the evening.

Total Count = 878



The vast majority of our patron interactions are in-person. If we were to expand our inputs to include those staff members who don't regularly interact with the public, we might see those figures change slightly.

Type of Interaction (Total Count = 878)



**PROGRAMMING REPORT - Tanya Moesel** with Carrie Loring, Marissa Sweeney, and Maggie Hyam

PROGRAMMING REPORT SUMMARY	Events	Participants	Average
Adult Programming Totals	24	376	16
In-person programming	20	254	13
Passive programming	2	108	54

Virtual programming	2	14	7
Outreach	0	0	0
<b>Children's Programming Totals</b>	<b>37</b>	<b>1262</b>	<b>34</b>
In-person programming	30	848	27
Passive programming	7	414	59
Virtual programming	0	0	0
Outreach	0	0	0
<b>Tween/Teen Programming Totals</b>	<b>24</b>	<b>77</b>	<b>3</b>
In-person programming	23	53	2
Passive programming	1	24	24
Virtual programming	0	0	0
Outreach	0	0	0
<b>School Outreach Totals</b>	<b>1</b>	<b>52</b>	<b>52</b>
In-person programming	1	52	52
Passive programming	0	0	0
<b>OVERALL TOTALS</b>	<b>86</b>	<b>1767</b>	<b>21</b>

## ADULT/ALL AGES PROGRAMMING

Spring is in the air, and judging by attendance, our stitching groups are loving it! We continue to get great turnouts for both weekly meetings. Carrie's new nonfiction group saw a little uptick in numbers in March. The group is enjoying the genre and has had some discussions. After being canceled two months in a row due to weather, scrumptious aromas wafted throughout the library as Marissa and 18 attendees of the Cookbook Club gathered in the Children's programming room to share food and fun.

Chris Sweeney kicked off our colonial-era craft series this month with a two-week class on how to make coiled baskets. Because of the huge interest, she'll be repeating the class in April, and we may have enough of a waitlist to feature it a third time later in the year.

Looking ahead, plans for the Celebrate America Summer Reading Kickoff party are in full swing, adult summer programs are all scheduled, and National Night Out 2026 plans are also underway.

Program # of events	Target Age	Participants (average)	Description
<b>In-Person Programs</b>		<b>20 events, 254 total</b>	
Coiled Baskets 2 events	Adults	23 people (average 12)	Coiled basketry is beginner-friendly and doesn't require many supplies to get started. Chris will walk you through the process, and we'll give

			<p>you all the materials you need for this project.</p> <ul style="list-style-type: none"> <li>• 3/18: 14 people</li> <li>• 3/25: 9 people</li> </ul>
Zentangle Class: Window Into Spring 2 events	Adults	12 people (average 6)	<p>Please join Diane for a two-hour class where we will create a window on a spring Zentangle tile using the Zentangle Method and a few different floral tangles. We'll start with a painted background and create a 5" x 5" piece of art you can gift or display. This class includes all the materials needed to create this tile, a handout detailing the tangles and their step-outs, and two hours of live instruction.</p> <ul style="list-style-type: none"> <li>• 3/2: 5 people</li> <li>• 3/25: 7 people</li> </ul>
Stitchers Group 3 events	Adults	55 people (average 18)	<p>People come in to share their ideas, chat, and work on their current projects.</p> <ul style="list-style-type: none"> <li>• 3/6: canceled/snow</li> <li>• 3/13: 15 participants</li> <li>• 3/20: 22 participants</li> <li>• 3/27: 18 participants</li> </ul>
A Good Yarn 4 events	Adults	65 people (average 15)	<p>Whether you're a seasoned pro or just starting, everyone is welcome to join us for A Good Yarn.</p> <ul style="list-style-type: none"> <li>• 3/3 : 9 people</li> <li>• 3/10: 15 people</li> <li>• 3/17: 14 people</li> <li>• 3/24: 16 people</li> <li>• 3/31: 11 people</li> </ul>
Dungeons & Donuts 2 events	All ages	28 people (average 14)	<p>Come play Dungeons &amp; Dragons and grab a donut! All skill levels welcome.</p> <ul style="list-style-type: none"> <li>• 3/7: 13 people</li> <li>• 3/21: 15 people</li> </ul>
Rodgers Readers (3/5)	Adults	canceled	A Change of Habit by Sister Monica Clare snow/canceled
Mystery Lovers Book Club (3/9)	Adults	14 people	The Stranger Diaries by Elly Griffiths
Nonfiction Book Group (3/11)	Adults	7 people	The Best Land Under Heaven by Michael Wallis
Afternoon Book Group (3/17)	Adults	16 people	Where the Forest Meets the Stars by Glendy Vanderah
Crime & Cookies (3/18)	Adults	3 people	Temujin Kensu (Fred Freeman)
Cookbook Club (3/30)	Adults	18 people	Does this taste funny? Recipes Our Family Loves by Stephen and Evelyn McGee Colbert

Read 'Em & Eat (3/30)	Adults	13 people	The Undoing of Violet Claybourne by Emily Critchley
<b>Passive Programs</b>		<b>2 events, 108 total</b>	
Monthly Book Raffle	Adults	86 entries	It's Not Her by Mary Kubica
RML's Top 10 Adult Fiction 2025	Adults	22 participants	Did you read any of the top 10 checkouts from 2025? Rate them - great, so-so, did not like
<b>Virtual Programs</b>		<b>2 events, 14 total</b>	
Genealogy Club: A Quick and Dirty Guide to Reading Old Handwriting & Script (3/13)	Adults	13 people	There is no 'magic pill' that will give a genealogist the ability to easily decipher old handwriting. However, this presentation provides many tried-and-true tips and techniques for improving your skills at making sense of what was written decades or even centuries ago. Practical recommendations for where to turn when you hit a handwriting brick wall are also included. Presented by Kelley Barrett.
"Vacations Can Be Murder: The Mid Atlantic States" with True Crime Author, Dawn M. Barclay (3/09)	Adults	1 people	Dawn M. Barclay will be chatting about her new book (the 2nd in the series), "Vacations Can Be Murder: A True Crime Lover's Travel Guide to the Mid-Atlantic States ". Learn all about the grisly (and not so grisly) criminal behavior and haunted happenings in the states just south of us and then, plan a trip to visit them all!

## CHILDREN'S PROGRAMMING

Our story times are packed every week. The Friday afternoon story time has a regular crew, and baby story time has blossomed over the last month. We will be taking a break from regular story times from May 11-June 8th while we visit the schools to promote summer reading.

The Youth Services team has been working hard, planning summer reading. We have created the 2026 Summer Challenge Card with some new, fun activities. Our summer calendar is full of fun activities for all ages. We'll start our outreach story time at Benson Park on June 9<sup>th</sup>, and it will take place every Tuesday and Thursday throughout the summer.

The youth services team is working on weeding and updating our children's nonfiction collection. We are overjoyed to hear that new shelving was ordered for the children's collection. This will help our collections to stay organized and more easily browsable. We will use the new shelving to expand the space for our very popular graphic novel collection.



Program # of events	Target Age	Participants (average)	Description
<b>In-Person Programs</b>		<b>30 Events, 855 total</b>	
Adventurers Story time Tuesdays, 10 am (5 Events)	Ages 3-5	207 people 41 Average	Join us for a story time adventure! We'll have songs, stories, bubbles, and a craft or activity for children ages 3-5 and their caregivers. <ul style="list-style-type: none"> <li>• 3/3 35</li> <li>• 3/10 36</li> <li>• 3/17 43</li> <li>• 3/24 45</li> <li>• 3/31 48</li> </ul>
Movers and Shakers Wednesdays 10 am & 10:30 am (8 Events)	Ages 1-3	298 people 37 Average	Join your friends for a story time full of music, movement, and bubbles for ages 1-3 and their caregivers. <ul style="list-style-type: none"> <li>• 3/4 38, 29</li> <li>• 3/11 50, 31</li> <li>• 3/18 40, 37</li> <li>• 3/25 40, 33</li> </ul>
Baby Lapsit & Playtime Thursdays, 10 am (4 Events)	Ages 0-1	74 people 18 average	Join us for interactive stories and songs for babies ages 0-24 months and their caregivers, followed by playtime. On the first of the month, a postpartum doula will join us to answer questions about parenting and child development. <ul style="list-style-type: none"> <li>• 3/5 20 (w/ PP support)</li> <li>• 3/12 12</li> <li>• 3/19 33</li> <li>• 3/26 9</li> </ul>
Explorers Story time Fridays, 1:30 pm (4 Events)	Ages 3-5	94 people 24 Average	Join us for a story time adventure! We'll have songs, stories, bubbles, and a craft or activity for children ages 3-5 and their caregivers. <ul style="list-style-type: none"> <li>• 3/6 13</li> <li>• 3/13 24</li> <li>• 3/20 22</li> <li>• 3/27 35</li> </ul>
CollabLab Science Story time: Vehicle Makerspace Wednesday, 4:30 pm	Ages 5-10	7 people	Join Ms. Tanya for a science story time! This week, we'll read about vehicles, and then use our imagination and LEGOs to build a fantastical vehicle.
Leprechaun Fork Painting Saturday, 3/7 10 am	Families	8 people	Families are invited to make a silly leprechaun painting using a fork!
Cozy Yoga Story time Tuesday, 3/10 7 pm	Families	8 people	Join us for a story time adventure with songs, stories, and yoga! Feel free to dress cozy in your pajamas.

LEGO Spinning Tops Wednesday, 3/11 5:30 pm	Ages 4+	10 people	Do you like Beyblades? Try building a spinning battle top out of LEGOs to battle in the arena.
Curious Kids: Ocean Friday, 3/13 10 am	Ages 2-6	39 people	Explore learning centers with your preschooler.
Curious Kids: Ocean Saturday, 3/14 10 am	Ages 2-6	53 people	Explore learning centers with your preschooler.
CollabLab Science Story time: Rock & Roll Wednesday, 3/18 4:30 pm	Ages 5-10	8 people	Join Ms. Tanya for a science story time! This week, we'll read about Rock and Roll, and learn about prosthetics and adaptive devices. Then we'll experiment with ways to help Rock roll.
Painted Pasta Craft Saturday, 3/21 10 am	Families	42 people	Drop in to create art with pasta and paint. Decorate eggs and other shapes.
Elementary Sheep Art Thursday, 3/26 5:30 pm	Grades 1-5	7 people	Grades 1-5 are invited to make a sheep with paper doilies and black paper.
<b>Passive Programs</b>		<b>7 programs, 414 Total</b>	
Take & Make Crafts	Preschool & early elementary	277 People	Bagged craft to do at home. <ul style="list-style-type: none"> <li>• 55 shamrocks</li> <li>• 10 pickle people</li> <li>• 29 leprechauns</li> <li>• 69 Pikachus</li> <li>• 55 butterflies</li> <li>• 59 eggs</li> </ul>
Scavenger Hunt	Everyone		- 10 Mario Coins
Bulletin Board	Everyone	137 people	Find joy! Write or draw something that brought you joy recently.

## TEEN/TWEEN PROGRAMMING

Teens are coming back to the library for Teen Hangout as the weather starts to warm up. The Friends of the Library have been kind to make homemade treats for teens several times each month. The raffle basket last month was a candy rainbow: boxes of candy in every color of the rainbow. Next month's basket is filled with art supplies.

Tween event attendance has stayed steady. They really enjoyed the Escape Room.

Program # of events	Target Age	Participants (average)	Description
<b>In-Person Programs</b>		<b>23 events, 53 total</b>	
Pizza & Pokemon Trivia: Got to Guess Them All Thursday, 3/12 6 pm	Grades 4-8	4 People	Tweens join us for 5 rounds of trivia. Work in teams or on your own and try to guess them all.

Tween Escape Room: Pirates Tuesday, 3/24 5:30 pm	Grades 4-8	7 People	Tweens in grades 4-8 are invited to solve a pirate-themed scavenger hunt/escape room! Participants will work in groups to discover Bounty Bay's lost treasure.
Teen Hangout M-F 2:30pm 21 sessions	Ages 13+	42 people <i>8 average/week</i>	Looking for a comfy space to hang out after school? Middle and high school students ages 13+ are invited to enjoy our teen space after school. Snacks, charging stations, video games, and crafts provided. <ul style="list-style-type: none"> <li>• 3/2-3/6 6 (5 events)</li> <li>• 3/9-3/13 11 (4 events)</li> <li>• 3/16-3/20 7 (5 events)</li> <li>• 3/23-3/27 10 (5 events)</li> <li>• 3/30-3/31 8 (2 events)</li> </ul>
<b>Outreach</b>		<b>0 event, 0 people</b>	
<b>Passive Programs</b>		<b>1 event, 24 total</b>	
Teen Raffle Basket	Ages 13-18	24 participants	Teens are encouraged to enter the raffle every time they visit the library.

## SCHOOL OUTREACH

Rodgers Library was invited to participate in the school district's Literacy Night at Hills Garrison School. Maggie represented the library at the event. She took information about library cards and programming, as well as a few raffles.

Youth Services has planned a summer reading promotion with all the public elementary schools in Hudson. We will see Nottingham students during their library time the week of May 11th. Hills Garrison students will visit Rodgers during their library time the week of May 18th. And we'll visit the Early Learning Center after Memorial Day. We will work with the middle and high school librarians so we can hand out bookmarks to the older students.

Program # of events	Target Age	Participants (average)	Description
<b>In-Person Programs</b>		<b>1 event, 52 total</b>	
Hills Garrison Literacy Night Wednesday, 3/11 6:00-7:30 pm	Families	52 Participants	Maggie went to the HGS Literacy night to represent RML and advertise its events as well as promote reading, family engagement, and library membership. 52 participants and 32 raffle tickets filled out.
<b>Passive Programs</b>			

## REFERENCE REPORT - Mark Stawecki

### Museums

Sensory Seekers contacted us to ask for our assistance by adding an extra restriction to their pass. Their intent all along has been to make the pass widely available, not to have a small number of "super users." They have noticed that a small group of people regularly uses the pass instead of purchasing individual memberships. As of April 1<sup>st</sup>,

passes will be limited to six per household per year. Sensory Seekers will keep track of the limits, though Mark added restrictions in MuseumKey. Sensory Seekers drafted a letter explaining the change. This letter is now handed out along with the passes.

We decided not to renew Animal Adventures, which expires at the end of April. The Friends of the Library are sponsoring a membership for America's Stonehenge.

Tina pointed out that the Isabella Stewart Gardner passes say Grafton Public Library on them. This is being corrected.

<b>Name</b>	<b>Reservations</b>	<b>Checkouts</b>	<b>Not Checked Out</b>
Sensory Seekers	41	38	3
New England Aquarium	16	11	5
Museum of Fine Arts Boston	7	6	1
Museum of Science	6	6	0
Children's Museum of New Hampshire	5	5	0
Isabella Stewart Gardner Museum	5	5	0
Discovery Museum	4	4	0
McAuliffe-Shepard Discovery Center	6	4	2
Boston Children's Museum	4	3	1
Currier Museum of Art	3	3	0
SEE Science Center	3	3	0
Aviation Museum of New Hampshire	2	2	0
New England Botanic Garden at Tower Hill	2	2	0
Training Museum	1	1	0
Wolf Hollow	1	1	0
Zoo New England	1	1	0
Animal Adventures Family Zoo & Rescue Center	1	0	1

## Genealogy

March's virtual presentation, "A Quick and Dirty Guide to Reading Old Handwriting & Script" by Kelley Barrett, was attended by twelve people. There was one genealogy request.

## Non-Library Programs

GROUP	DATE	ATTENDANCE
GFWC	March 4	14
ELC PTO	March 5	37
Rotary Club	March 12, March 26	7, 10
Hudson Democrats	March 19	10
Hudson Youth Soccer	March 18	10

Total attendance = 88 (not counting VITA). VITA continued to proceed without any serious obstacles.

Study Rooms	79 instances, 180 attendees
Study Carrels	25 instances
Patron PCs	200 and 96 Guest Users

# Online & Other Stories

## Great feedback

A person on Facebook expressed interest in a LEGO program for adults. Mark passed the suggestion on to Carrie.

A patron told Mark how much he enjoyed Mark's Demi Moore biography recommendation, even suggesting it to his wife, who also enjoyed it. A different patron also told Mark how much she enjoyed his mystery book recommendation.

The Children's Department held a Girl Power PJ party and posted pics online. Patron comments were quite positive, with one user saying, "More of this please! Lili is still talking about it! 🥰"

One patron saw Transparent Languages in the newsletter and asked Mark to help her get set up.

**Rodger That!** Google Analytics shows 42 active users for an average engagement time of 22 seconds. No new reviews were added.

**Other** With the help of others, Mark created a short video highlighting five often overlooked library resources. This works towards the section in the Strategic Plan on promoting non-traditional services (pg 11).

# IT/Tech Services Report - Angie Hurshman

## Routine Tasks:

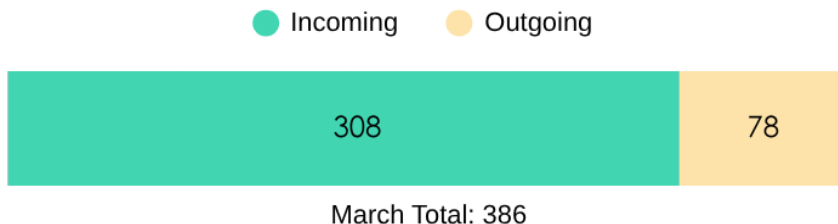
### 3-Month Fic and NonFic circ stats to date: JanFebMar26

- This report tracks NEW NonFiction and Fiction book checkouts over a 3-month period.
- The books below were available for checkout **Jan 1, 2026 - Mar 31, 2026**
- Nonfiction titles are sorted from most to least checkouts and include the name of the librarian who ordered the item(s),
- [March 3-month Non-Fiction](#)
- [March 3-month Fiction](#)

## Website

- There were **35 changes** to the website in March 2026.

## Telephone calls



*After our phones were migrated to a new backend service at Statewide Communications, we have a new phone administration portal application. The total call numbers for this month are lower than the previous normal. However, this is because the call statistics no longer separate each transfer into a different call, and the numbers now reflect only the number of calls that either started as incoming or outgoing calls, regardless of transfers. So, this is a far more accurate representation of our incoming and outgoing calls.*

## Technology Tickets

- We responded to **22 requests for IT help** from staff

## Library H3lp (chat program)

- **8 chats** using the website Chat app.

## Princh (wireless printing)

- **477 print jobs**

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## **Digital Engagement Overview:**

### **Constant Contact (CC) Core Plan**

- Current projected end of prepaid subscription is **January 31, 2027**

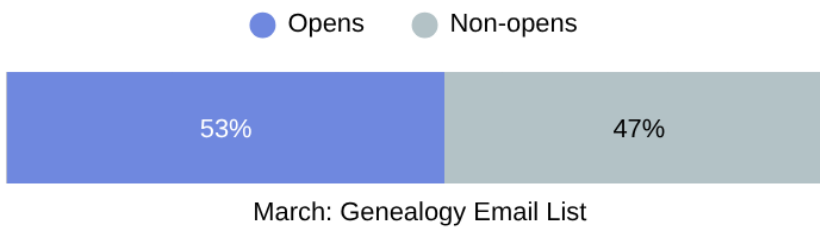
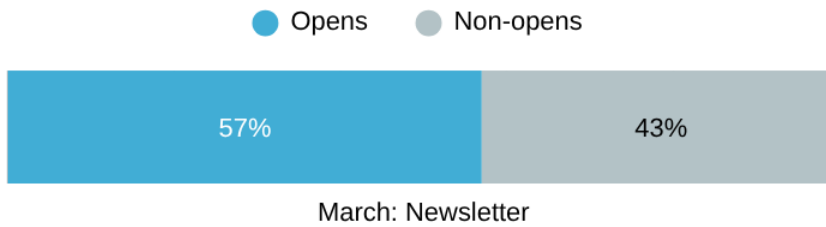
*Prepayment is made for 12 months at the current rate to maintain prepaid plan pricing, but costs can increase at arbitrary times and affect the monthly payments drawn from the prepaid balance, which can in turn change the service/subscription end date before the next 12-month prepaid renewal. Payments are drawn on the 1st of each month. Our current prepaid balance is **\$621.75**. The monthly payments are **\$68.25**.*

### **Social Media Tickets, Feb 2026**

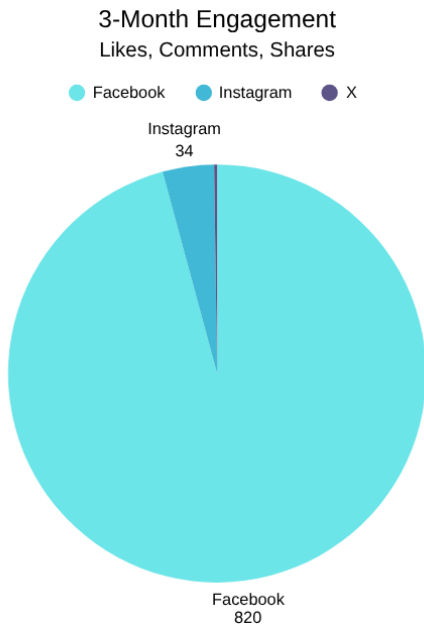
*Be aware that there is a delay between when posts from tickets are added to the schedule and when the content is actually posted, there is a delay in recording the resulting engagement for those posts. This is why the Social Media Engagement graph below records an average of the engagement numbers for the last 3 months for a more accurate representation of our level of digital engagement. Posts about closures and delays are not included in "Total posts."*

- We responded to **12 tickets to schedule social media posts** from staff
- Total posts: **22**

### Email Engagement (3666 total contacts), March

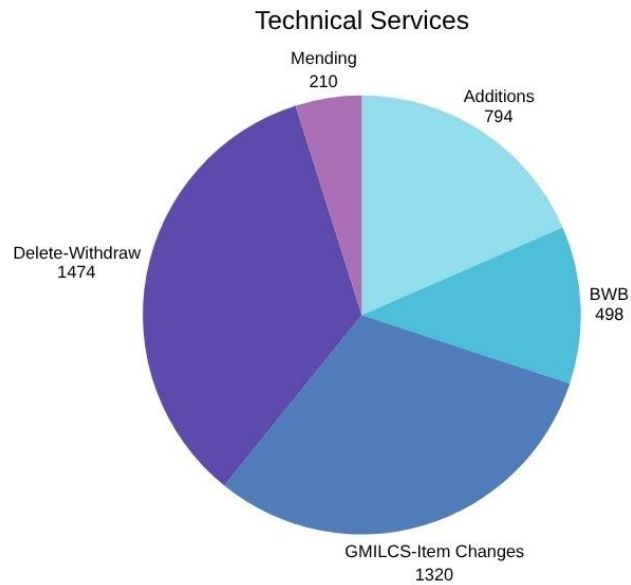


### Social Media Engagement, (likes, comments, shares), Jan-Mar



**Technical Services, Jan-Mar**

- Additions (physical items): **794**
- Better World Books: **498**
- Changes to GMILCS items: **1320**
- Deletions/Withdrawals: **1474**
- Mending: **210**



# MARCH 2026 CIRCULATION REPORT - Gina Votour

## SPECIAL EVENTS/NEWS

**Library visitors - 1508 visitors in March** (Note from Angie- Trafsys stopped counting on 3-8-26. She reset the Visicount VM on 4-1-26) (5632 visitors in February). (Just as a comparison we had 5,483 visitors in February 2025 and 6,177 visitors in March 2025)

**Hours:** The library was **open for 242** hours during March; **closed for 6** hours.  
 \*Closed at 5pm on Tuesday March 3rd due to inclement weather. (4)  
 \*Opened at 11am on Friday March 6th due to inclement weather. (2)

**Notary Service(s): 36**

We issued **65** new patron cards in March. The total number of active patrons stands at **7698**.

We had **2** patrons utilizing our Books by Mail program.

**Message Bee**

Message Bee is broken down into 6 categories: First Overdue, Second Overdue, Almost Overdue, Autorenew, Card Expires, and Hold. The total sent through Message Bee was **182** for March.

**Outgoing faxes: 109**

**Library of Things (LOT): 14**

## Circulation

	Feb 2026	Mar 2026	Increase/Decrease	Mar 2025	Mar 2026	Increase/Decrease
Adult	2620	3325	+26.9%	2858	3325	+16.3%
YA	225	228	+1.3%	427	228	-46.6%
Children's	3307	4939	+49.3%	3544	4939	+39.4%

Tween	238	280	+17.6%		326	280	-14.1%
<b>TOTAL</b>	<b>6390</b>	<b>8772</b>	<b>+37.3%</b>		<b>7155</b>	<b>8772</b>	<b>+22.6%</b>

### Downloadable eAudiobooks, eBooks, and ePeriodicals (Overdrive & Cloud Library)

	Feb 2026	Mar 2026	Percent Change
eAudiobooks	1375	1570	+14.2%
eBooks	785	847	+7.9%
ePeriodicals	451	451	0%

### Kanopy

	Feb 2026	Mar 2026	Percent Change/ Notes
Visits	243	484	+99.2%
Pages	392	695	+77.3%
Plays	133	103	-22.6%
Total # users	206	211	+2.4%

### Interlibrary Loan

		Feb 2026	Mar 2026	Percent Change
Materials Requested by Hudson patrons	Requested	100	108	+8%
	Filled	97	83	-14.4%
	Percent filled	97%	76.9%	
Materials lent by RML to other libraries	Requested	81	88	+8.6%
	Filled	78	76	-2.6%
	Percent filled	96.3%	86.4%	

## **GMILCS Statistics**

March 2026 - RML is currently a net borrower of GMILCS items as our patrons borrow more items that originate from other GMILCS libraries than we send to the other member libraries.

<b>RML as Assigned Library</b>	<b>760</b>	<b>- RML items checked out at other libraries - Does not include RML items circulated from RML - The number is for items circulated.</b>
<b>RML Patron Circulations</b>	<b>8921</b>	<b>Checkouts and Renewals by RML Patrons at all GMILCS libraries</b>
<b>RML as the loaning library (items from other libraries checked out at RML</b>	<b>1083</b>	<b>- Items from other libraries checked out at RML - Does not include RML items circulated from RML - The number is for items circulated.</b>

Respectfully Submitted

Linda Pilla  
Library Director