



**COMMUNITY  
POWER COALITION**  
OF NEW HAMPSHIRE  
*For communities, by communities.*



**PUBLIC NOTICE  
CUSTOMER NOTIFICATION FOR THE CITY OF NASHUA  
COMMENCEMENT OF SERVICE OF NASHUA COMMUNITY POWER**

**Welcome to Nashua Community Power!**

Nashua Community Power gives our City greater energy choices while lowering costs. The Board of Alderman adopted Nashua's Community Power Plan in 2022. We are now putting that plan into action and launching service this spring to benefit our energy customers.

**Attend our Public Information Session on Nashua Community Power:**  
4/5/23 | 5:30-6:30pm | Nashua City Hall (3rd Floor Auditorium) | 229 Main Street, Nashua, NH 03060

**How Community Power Works**

Nashua Community Power aggregates, or pools, the buying power of residents and businesses so that together we have the local control to achieve competitively priced electricity.

By accessing the power market, we can offer competitive supply rates and more choices for renewable energy. This helps us control price volatility and enables us to choose which energy sources to buy or build!



**Source**

**Nashua Community Power** purchases electricity from the sources you choose.

**Delivery**

**Eversource** delivers the electricity using the same power lines and billing mechanisms.

**Community**

**Nashua Energy Customers** save money, access new rates & products, and choose how much renewable electricity to buy.



**Electricity Supply Choices and Rates**

Nashua Community Power offers four electricity options with different levels of renewable energy. Eversource charges most customers 20.2¢ per kilowatt-hour (kWh). Our rates start at 15.8¢ per kWh.

Scan the QR Code or visit [Nashua.CommunityPowerNH.gov](http://Nashua.CommunityPowerNH.gov) to choose your power option.

## Do I need to take action to benefit from Nashua Community Power?

If Eversource is currently the electricity 'Supplier' listed on your monthly bill, most customers will not need to take any action to participate (limited exceptions are listed on the next page). Unless you opt-out or choose a different option by calling us or visiting our website within 30 days, you will be automatically enrolled into our Granite Basic power option and start saving money beginning on the day of the month between late April and early June 2023 that your meter is read. Your meter reading date is shown on your bill.

### Will I continue to receive my Electric Assistance Program discount?

Yes, Electric Assistance Program participants will continue to receive their benefits.

### Will I notice any change?

No, you will not notice any change in your electricity service. Eversource will continue to be your electric distribution utility, respond to emergencies, read meters, and maintain the power lines. Reliability and quality of service will remain the same. You will continue to receive one bill and send payments to Eversource for processing. The only difference is that 'Community Power' will be listed as the 'Supplier' on your monthly bill. All other charges and existing consumer rights and protections are maintained.

## I am a mid-sized commercial customer and my Eversource supply rate changes monthly. Does Community Power save me money?

Yes! The table below shows our monthly variable supply rates for Primary General Service (Class GV customers) enrolled into Granite Basic compared to Eversource's rate in ¢ per kWh:

	APRIL	MAY	JUNE	JULY
Eversource Class GV Rate	21.612¢	17.003¢	14.779¢	18.098¢
Nashua Community Power	19.451¢	15.303¢	13.301¢	16.288¢

You can also opt-up to our Granite Plus, Clean 50 or Clean 100 products for an additional 0.4¢, 1.1¢, or 3.3¢ per kWh on top of the monthly rate listed above.

### What are my options? Can I choose a cleaner power option, or decline to participate?

**The choice is yours. To choose a cleaner power option or to opt out of Nashua Community Power** scan the QR code or visit [Nashua.CommunityPowerNH.gov](http://Nashua.CommunityPowerNH.gov) and use the portal under "Electricity Choices" OR call us at 1-866-603-POWR. Have your Eversource account number handy so we can easily process your selection.

You are always free to choose to buy power from Eversource or from a competitive supplier without penalty or fee for switching if you switch at the next available regular meter reading date. Customers requesting transfer of supply service upon dates other than on their next available regular meter reading date (if such a service is available from Eversource) may be charged an off-cycle meter reading and billing fee by the utility.

## ELECTRICITY SUPPLY CHOICES

### Residential, General Service & Outdoor Lighting

Fixed supply rates effective through July 31, 2023

Renewable Content	Power Options	Rate ¢/kWh	Estimated Cost*
23.4%	Granite Basic (DEFAULT)	15.8¢	± \$95 / month
33%	Granite Plus	16.2¢	± \$97 / month
50%	Clean 50	16.9¢	± \$101 / month
100%	Clean 100	19.1¢	± \$115 / month
23.4%	Eversource	20.2¢	± \$121 / month

\*Based on usage of 600 kWh per month

## EXCEPTIONS TO AUTOMATIC ENROLLMENT

### **I am a large commercial or industrial customer. Can Community Power benefit me?**

Large General Service, Backup Service, and Commercial & Industrial electric vehicle charging station customers (Classes LG, B, and EV-2) will NOT be automatically enrolled but may request to enroll in Nashua Community Power. Contact us at 1-866-603-POWR to discuss your options.

### **I buy my electricity from a third-party supplier. What does this mean for me?**

If Eversource is not currently your electricity 'Supplier' (as listed on your monthly bill) you will NOT be automatically enrolled — but you may enroll now or at any time in the future by scanning the QR code, or by calling 1-866-603-POWR, or visiting [Nashua.CommunityPowerNH.gov](https://Nashua.CommunityPowerNH.gov) and using the portal under "Electricity Choices".

(Don't forget to check with your current provider to determine if there are any early termination fees or penalties for leaving their supply service.)

### **I am a Net Metered customer. Can I participate in Nashua Community Power?**

At this time, if you are a Net Metered Customer you will NOT be automatically enrolled until such time as Eversource complies with New Hampshire law and regulations to enable Nashua Community Power to serve net metered customers — which we very much want to do!

When Eversource is able to provide us the necessary data (as required by law), we will offer Net Metering rates and terms to compensate or credit customers for the electricity supply component of their net metered surplus generation. Contact us at 1-866-603-POWR to discuss your options.



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Nashua has joined with more than two dozen other New Hampshire cities and towns to create our own locally accountable nonprofit power agency: the Community Power Coalition of New Hampshire.

The Coalition provides power supply and other services on behalf of its member cities and towns, ensuring revenues are managed in the public interest. The City of Nashua appoints representatives to the Coalition's Board of Directors to oversee the agency's governance and finances. Board and Committee meetings are open to the public.

Through the Coalition, we access the expertise to ensure the highest quality service for customers, and the collective leadership to drive important policy improvements at the state level for a stronger and cleaner New Hampshire energy economy.

### **How often will Nashua Community Power's rates change?**

Nashua Community Power will set and adjust rates with the objective of saving you money, by offering you at least one supply option at a discount relative to your utility supply rate (along with 'opt up' choices). Most utility rates are set from February 1 to July 31, 2023. Our default rates will change for the next utility rate period, scheduled from August 1, 2023 through January 31, 2024.

Our rates are set through Community Power Coalition of New Hampshire, the public non-profit governed by New Hampshire cities, towns and counties, including the City of Nashua. All future default rate changes will be publicly noticed at least 30 days in advance.

## ENVIRONMENTAL DISCLOSURE LABEL

Electric providers are required by the New Hampshire Public Utilities Commission to provide customers with an environmental disclosure label with information to evaluate services offered by competitive suppliers and electric utilities, and to provide information about the environmental and public health impacts of electric generation. Further information can be obtained by calling your electric utility or competitive electric supplier or by contacting the Public Utilities Commission. Additional information on disclosure labels is also available at [www.puc.nh.gov](http://www.puc.nh.gov) or on your electric provider's website.

The Coalition has contracted for electricity supply from **System Power** contracts on behalf of Nashua Community Power, and will procure **Renewable Energy** (New Hampshire Renewable Portfolio Standard Renewable Energy Credits) in the following proportions depending on the product you choose.

The electricity you consume comes from the New England power grid, which receives power from a variety of power plants and transmits the power as needed to meet the requirements of all customers in New England. When you choose a power supplier, that supplier is responsible for generating and purchasing power that is added to the power grid in an amount equivalent to your electricity use.

- **“Known Resources”** include resources that are owned by, or under contract to, the supplier.
- **“System Power”** represents power purchased in the regional electricity market.
- Electric suppliers are required to obtain a certain amount of **renewable energy** in accordance with RSA 362-F, the state's renewable portfolio standard law. They may also choose to obtain amounts of renewable energy above their legal obligation.

**System Power Sources** and **Emissions** are reported as specified in the system mix report available from the New England Power Pool Generation Information System (NEPOOL GIS, for Q3 2021 through Q2 2022):

- Carbon Dioxide (CO<sub>2</sub>) is a greenhouse gas, released when certain fuels are burned (e.g., coal, oil, natural gas), that contributes to climate change.
- Nitrogen Oxides (NO<sub>x</sub>) form when certain fuels are burned at high temperatures, and contributes to acid rain, ground-level ozone (or smog), oxygen deprivation of lakes and coastal waters, and may cause respiratory illness (with frequent high level exposure).
- Sulfur Dioxide (SO<sub>2</sub>) is formed when fuels containing sulfur are burned (e.g., coal and oil), and contributes to acid rain (which raises the acidity of lakes and streams, and accelerates the decay of buildings and monuments) and health effects (primarily asthma, respiratory illness, and cardiovascular disease).

### ➤ SUPPLIER RENEWABLE ENERGY

Granite Basic	23.4%
Granite Plus	33%
Clean 50	50%
Clean 100	100%

<b>KNOWN RESOURCES</b>	0%
<b>SYSTEM POWER</b>	100%
	<b>100%</b>

### SYSTEM POWER SOURCES

Supplier / NEPOOL System Mix	
Biomass	1.61%
Coal	0.28%
Hydro	10.49%
Imports	11.85%
Landfill Gas	0.86%
Municipal Waste & Trash	2.29%
Natural Gas	36.49%
Nuclear	18.63%
Oil, Diesel & Jet Fuel	5.73%
Other Renewables	1.92%
Solar PV & Thermal	4.48%
Wind	5.35%
	<b>100%</b>

### SYSTEM POWER EMISSIONS

Supplier / NEPOOL System Average	
Carbon Dioxide	648 lbs /MWh
Nitrogen Oxides	0.56 lbs/MWh
Sulphur Dioxides	0.34 lbs/MWh

*lbs/MWh = pounds per Megawatt-hour  
1 Megawatt-hour = 1,000 kilowatt-hours*

## PUBLIC ADVOCACY

Nashua Community Power and the Coalition represent your interests before state policymakers and regulatory agencies, including the Public Utilities Commission (a quasi-judicial board that supervises New Hampshire's electric distribution utilities). The Coalition estimates that **building community-scale renewables and battery storage systems across New Hampshire may save up to 30%** compared with power purchased and delivered from the New England regional electricity market. Unlocking this opportunity requires the political will to put in place new market mechanisms that appropriately compensate local projects for the benefits they create for our customers and communities. **Sign up to receive the Coalition's 'Action Alerts' and join our campaigns to advance energy reforms at:** [www.cpcnh.org/community-leader-sign-up](http://www.cpcnh.org/community-leader-sign-up)