

Backflow Testing Program – Frequently Asked Questions

What is changing?

Starting **July 1, 2026**, the Town of Hudson Water Utility will no longer perform annual or semiannually backflow preventer tests. Customers will arrange testing directly with a **state-certified backflow tester**.

Why is the Town making this change?

This change gives customers more flexibility and convenience. You can choose your own certified tester and schedule the test at a time that works best for you, rather than waiting for the Town's testing schedule.

Is this common practice?

Yes. Many water utilities require customers to hire certified testers while the utility reviews and tracks the results to ensure compliance and protect the public water supply.

Will this save time or money?

Customers may benefit from greater scheduling flexibility, faster testing, and the ability to compare providers and pricing.

What happens after the test?

The customer or certified tester must submit the completed test report directly to the Town of Hudson Water Utility. The Town will continue to review results and maintain compliance records.

Do I still have to comply with state requirements?

Yes. All testing must meet New Hampshire Department of Environmental Services requirements, and results must be submitted by the required deadline.

Where can I get more information?

Additional details are included on the question-and-answer materials and are also available on the Hudson Water Utility webpage. Questions may be directed to the Town of Hudson Water Utility at **603-886-6002**.

What happens if I don't test my backflow preventer?

Failure to complete and submit a required backflow preventer test may result in noncompliance with state regulations. The Town may issue notices, require immediate testing, and may take further action, including water shut off, as allowed by Town policy and New Hampshire Department of Environmental Services rules to protect the public water supply.

Is this a first of a kind program for backflow preventers?

No. The Town of Hudson Water Utility has successfully operated a similar customer-managed testing program for fire suppression backflow preventers for many years.

What are some of the companies providing these services?

Below are some of the local companies providing these services. Inclusion on this list does not imply Town of Hudson endorsement.

Smith Plumbing & Heating

35 Central Street
Hudson NH 03051
(603)-889-9432

Paul the Plumber

30 Temple Street
Nashua, NH 03064
(603)-437-7039

DSGBackflow Preventer Services

100 Carl Dr. Unit 11B
Manchester NH 03103
Tel (603) 235-9645